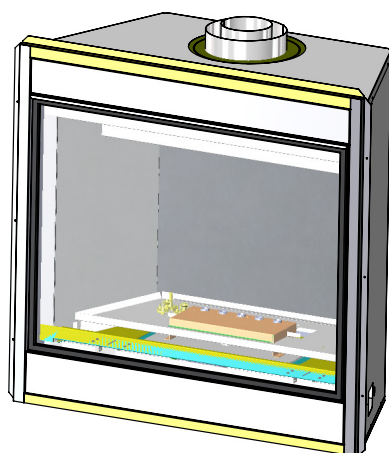


# Installation & Maintenance Manual



H38DF HL38DF  
HW38DF

Indoor  
Residential  
Fireplace



## DANGER

Read and understand this manual. Improper installation, adjustment, alteration, service or maintenance can cause serious injury, property damage or even death. For assistance or additional information consult a qualified installer, service agency or the gas supplier.



## WARNING

Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other gas burning appliance. A fire or explosion may occur causing serious injury, property damage or even death.



## DANGER



**HOT GLASS WILL  
CAUSE BURNS.  
DO NOT TOUCH GLASS  
UNTIL COOLED.  
NEVER ALLOW CHILDREN  
TO TOUCH GLASS.**

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

## NOTICE

**Installer:** Leave this manual with the appliance. Do not remove.

**Consumer:** Retain this manual for maintenance and future reference. Do not Discard.

## DANGER

### IF YOU SMELL GAS

- ⚠ Do not try to light any appliance.
- ⚠ Do not touch any electrical switch; do not use any phone in your building.
- ⚠ Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- ⚠ If you cannot reach your gas supplier, call the fire department.



# NOTICE

You must read and understand this manual prior to installation, operation or troubleshooting this appliance. Please retain this owner's manual for future reference and maintenance.

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## Safety Alert Key

### Safety Alerts



### DANGER

Indicates a hazardous situation which, if not avoided, **WILL** result in death or serious injury or property damage.



### WARNING

Indicates a hazardous situation which, if not avoided, **COULD** result in death or serious injury or property damage.



### CAUTION

Indicates a hazardous situation which, if not avoided, **WILL** result in minor or moderate injury.

### NOTICE

Address practices that are important, but not related to personal injury

## Introduction

### Introduction

Congratulations on your purchase of a **Montigo Fireplace**.

With over 30 years of experience, Montigo is committed to providing you with a gas fireplace that is not only a beautiful addition to your space, but that is also designed and manufactured to the highest safety, reliability and engineering standards.

We strongly encourage you to read and carefully follow the instructions laid out in this Installation, Operation and Maintenance Manual and retain it for your future reference. Pay special attention to all cautions, warnings, and notices throughout this manual intended to ensure your safety.

This manual covers installation, operation and maintenance. Lighting, operation and care of this fireplace can be easily performed by the homeowner. All installation and service work should be performed by a qualified or licensed installer, plumber or gas fitter as certified by the state, province, region or governing body where the fireplace is being installed.

This installation, operation and maintenance manual is applicable to the models described below. Refer to your rating plate to verify included options.

#### Warranty Information: (See Appendix B)

The Montigo warranty will be voided by, and Montigo disclaims any responsibility for the following actions:

- Modification of the fireplace and/or components including Direct-Vent assembly or glass doors.
- Use of any component part not manufactured or approved by Montigo in combination with this Montigo fireplace system.
- Installation other than as instructed in this manual.

Consult your local Gas Inspection Branch on installation requirements for factory-built gas fireplaces. Installation & repairs should be done by a qualified contractor.



### CAUTION

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.

MODEL	Natural Gas	Liquid Propane	Gas Rating (BTU hr)	Traditional Burner / Logset	Contemporary Burner w/River rock	Linear Burner w/ Glass Accessories	Wildfire Burner with Wildfire logset	Standing Pilot Ignition	Honeywell Hot Surface Ignition	SIT Electronic Ignition
H38DFN	X		26,000	X				X		
H38DFN-I	X		26,000	X					X	
H38DFN-F	X		26,000	X						X
H38DFL		X	26,000	X				X		
H38DFL-I		X	26,000	X					X	
H38DFL-F		X	26,000	X						X
HL38DFN	X		25,000			X		X		
HL38DFN-I	X		25,000			X			X	
HL38DFN-F	X		25,000			X				X
HL38DFL		X	25,000			X		X		
HL38DFL-I		X	25,000			X			X	
HL38DFL-F		X	25,000			X				X
HW38DFN	X		34,000				X	X		
HW38DFN-I	X		34,000				X		X	
HW38DFN-F	X		34,000				X			X
HW38DFL		X	30,000				X	X		
HW38DFL-I		X	30,000				X		X	
HW38DFL-F		X	30,000				X			X

Note: This manual uses an asterisk (\*) as a placeholder in the model number for the various model options listed. Refer to the rating plate attached to your fireplace for your model number.



# Installation

## Before You Start

### IMPORTANT MESSAGE: SAVE THESE INSTRUCTIONS

The H\*38DF\* Direct Vent fireplace must be installed in accordance with these Instructions. Carefully read all the Instructions in this manual first. Consult the Local Gas Branch to determine the need for a permit prior to starting the installation. It is the responsibility of the installer to ensure this fireplace is installed in compliance with the manufacturers instructions and all applicable codes.

### BEFORE YOU START:

## NOTICE

Installation and repairs should be done by an authorized gas fireplace service technician. The appliance should be inspected before use and at least annually by a professional. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the fireplace are kept clean.



## CAUTION

Due to high operating temperatures, this appliance should be located out of traffic & away from furniture and draperies. Children and adults should be alerted to the hazards of the high surface temperature, which could cause burns or clothing ignition. Young children should be carefully supervised when they are in the same room as the appliance. Clothing or other flammable materials should not be placed on or near the appliance.



## DANGER

When this appliance is installed directly on any combustible material other than wood flooring, it must be installed on a metal or wood panel extending the full width and depth of the appliance or a fire will occur causing serious injury, property damage or even death.

### Installation Checklist

- Determine the desired install location of your fireplace.
- See Section 1, Dimensions on Page 5, and refer to the Framing Section 2 for details.
- Select the location of your termination and resulting vent run.
- Your selected termination location must be the highest point in the Direct Vent installation.
- Should it be impossible to meet the venting requirements laid out in Section 3: Venting, please contact a local Montigo dealer regarding the use of a Montigo Power Vent.
- Lay out the Vent run; calculating the required elbows and straight runs of 5"/8" flex and/or rigid pipe.
- Layout Electrical Requirements Refer to Section 4: Wiring, for Details.
- Refer to Section 5: Installing the Gas Line, for details on the gas connection and access.
- Refer to local codes and guidelines for installation requirements.
- Installation and repairs should be done by a qualified contractor and must conform to:

• Installations in Canada must conform to the local codes or in the absence of local codes to the current version of Natural Gas and Propane Installation Code, CSA B149. Electrical Installations must conform to the local codes or, in the absence of local codes, to the current version of Canadian Electrical Code, CSA C22.1.1

• Installations in the USA must conform to the local codes or in the absence of local codes to the current version of National Fuel Gas Code, ANSI Z223.1/NFPA 54. Electrical Installations must conform to the local codes or, in the absence of local codes, to the current version of the National Electrical Code, ANSI/NFPA 70. See Appendix C for installation within the State of Massachusetts.

## WARNING

A barrier designed to reduce the risk of burns from hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.

## WARNING

Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance.



# Installation



## Standard Installation Checklist

This standard installation checklist is to be used by the installer in conjunction with, not instead of, the instructions contained within this installation manual.

<b>Customer</b>	_____	<b>Date Installed:</b>	_____
<b>Install Address:</b>	_____	<b>Location of Fireplace:</b>	_____
	_____	<b>Installer:</b>	_____
<b>Model (circle one):</b> H*38DF*		<b>Dealer Phone:</b>	_____
		<b>Serial #:</b>	_____

	YES	NO	IF NO, WHY NOT?
<b>Appliance Install: Section 2</b>			
Framing complies with install manual.			
Standoffs have been installed.			
Proper clearances have been maintained.			
<b>Venting: Section 3</b>			
Venting configuration complies with vent diagrams.			
Venting installed, fastened, and secured in place maintaining proper clearance.			
Firestops installed.			
Exterior wall/roof flashing installed and sealed in compliance with local building code.			
Terminations installed and sealed in compliance with local building code.			
Direct vent termination is highest point in vent assembly.			
<b>Wiring/Electrical: Section 4</b>			
Unswitched power provided to the appliance PPO box.			
Low voltage wire connected to dry contact wall switch (non-powered)			
<b>Gas: Section 5</b>			
Proper appliance for fuel type.			
Was a conversion performed?			
Leak check performed & inlet pressure verified.			
<b>Finishing: Section 6</b>			
Only non-combustible materials installed in non-combustible areas.			
Clearances meet installation manual requirements			
Mantels and/or projections comply with install manual			
<b>Appliance Setup: Section 7 through 9</b>			
Media, door, and screen installed according to install manual			
Manual given to home owner.			
Started appliance and verified no gas leaks exist.			
<b>Comments:</b>			



### Rating Plate Sample



USC

☒ Natural Gas / Gaz Naturel  
☐ Propane / Gaz Propane

Fuel Type / Type De Carburant:

N&amp;H (0 - 4500 ft. / 0 - 1371 m.)

Max. Input	Min. Input	Output
------------	------------	--------

☒ Natural Gas / Gaz Naturel

☐ Propane / Gaz Propane

Max. Input Max. Entrée BTU/H	Min. Input Min. Entrée BTU/H	Output / Rendement BTU/H	Orifice Size / Taille D'Orifice Front/Avant Rear/Derrière	Gas Manifold Pressure / Pression D'Admission Du Gaz	Min. Gas Supply Pressure / Min. Pression D'Alimentation Du Gaz
26,000	20,000	N/A	42 DMS /	3.5" W.C.	5.5" W.C.
26,000	20,000	N/A	53 DMS / N/A	10" W.C.	11" W.C.

\*Référez-vous au manuel d'installation pour plus d'information.

LBA120x Distinction Series no CSA 27-02-2017

Page 6

# Installation



## Section 1: Installation Overview & Product Dimensions

Please review the Installation Checklist on Page 4 for general information on preparing for a successful installation of your fireplace.

The H\*38DF\* fireplace may be installed in any location that maintains proper clearances to air conditioning ducts, electrical

wiring and plumbing. Safety, as well as efficiency of operation, should be considered when selecting the fireplace location. Select a location that does not interfere with room traffic, has adequate ventilation and offers an accessible path for Direct Vent installation.

The fireplace dimensions are shown below:

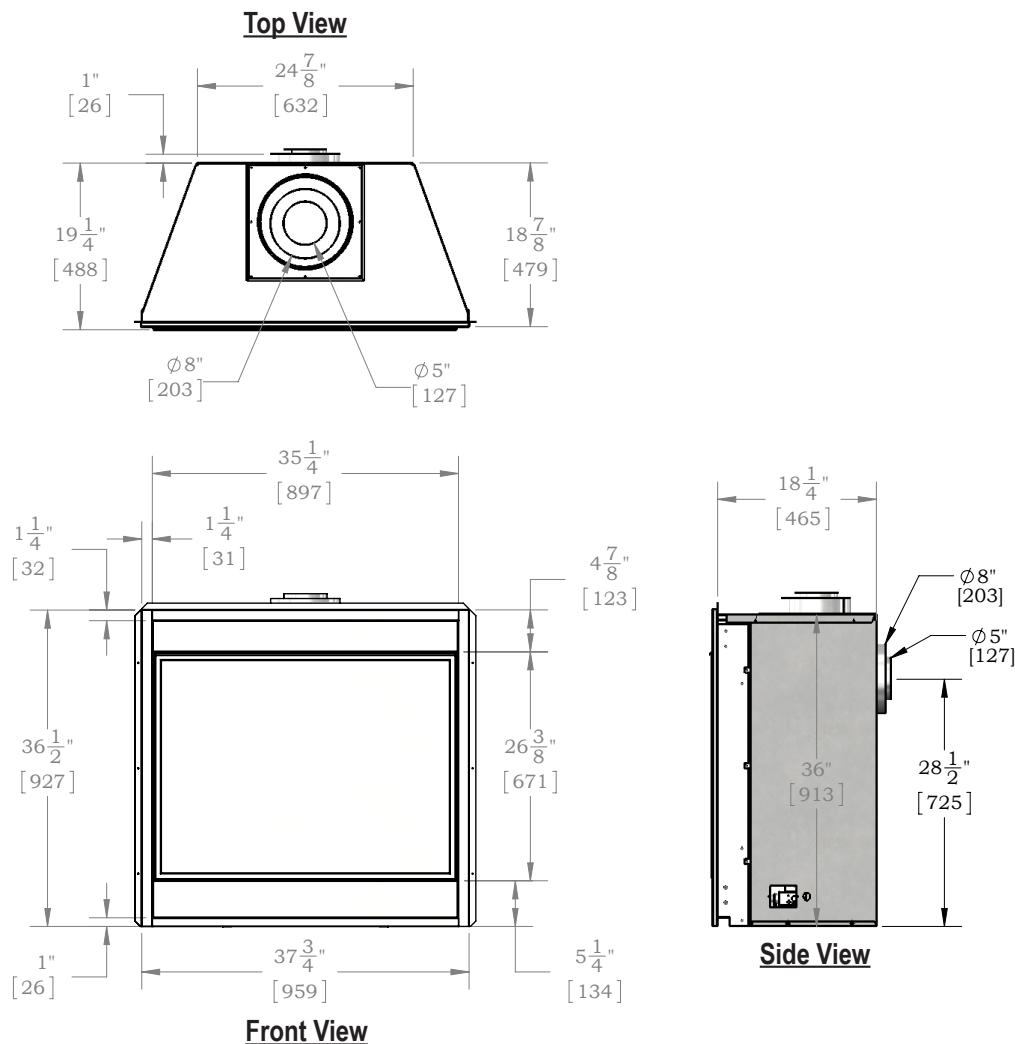


Figure 1. Fireplace dimensions (Tolerance  $\pm \frac{1}{8}"$ ).

\*36½" for HW38DF\*

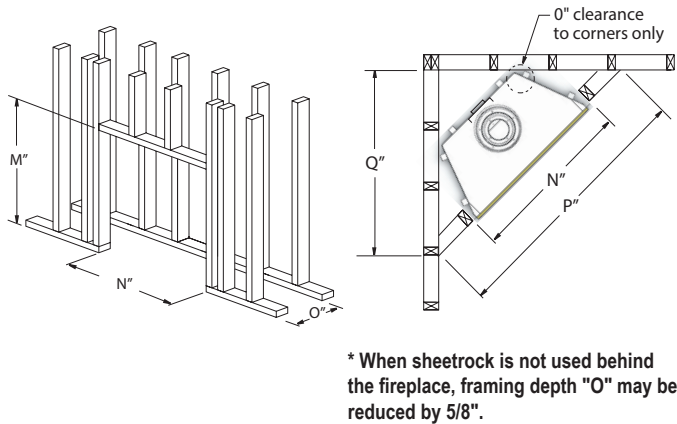


# Installation

## Section 2: Framing

1). Frame in the enclosure for the unit with framing materials. The framed opening for the assembled H\*38DF\* fireplace is 37 3/4" wide, x 42" high x 21 1/8" deep. For assembled HW38DF\* fireplace is 37 3/4" wide, x 42" high x 22 1/8" deep, see Figure 2.

**NOTE:** When constructing the framed opening, please ensure there is access to install the gas line when the unit is installed. See Figure 25.



	M	N	O	P	Q	R	S	T
H*38DF	42	37 3/4	21 1/8	62	43 7/8	N/A	35 3/4	46
HW38DF	42	37 3/4	22 1/8	62	43 7/8	N/A	36 1/2	46

Figure 2. Framing dimensions.

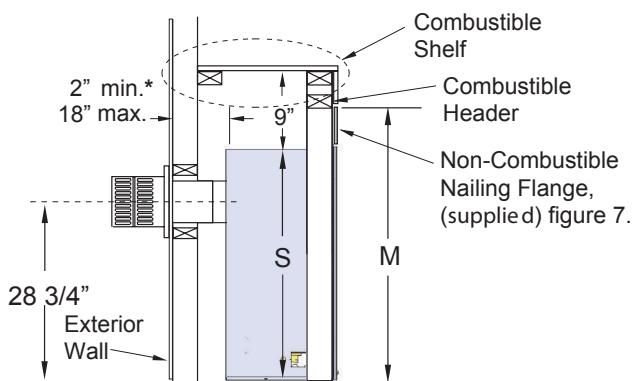


Figure 3. Combustible Framing for shelves over the fireplace, Rear vent

\* 3" minimum for HW38DF.

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.

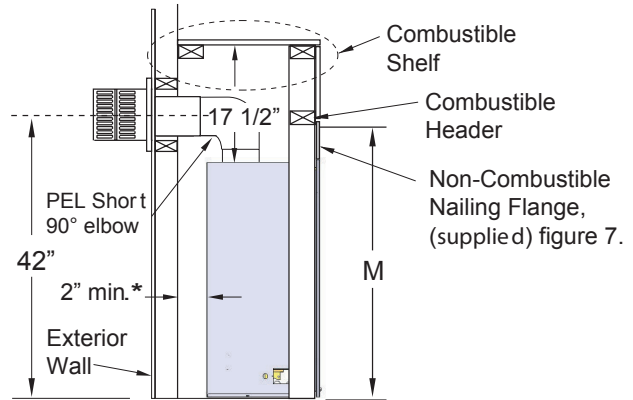
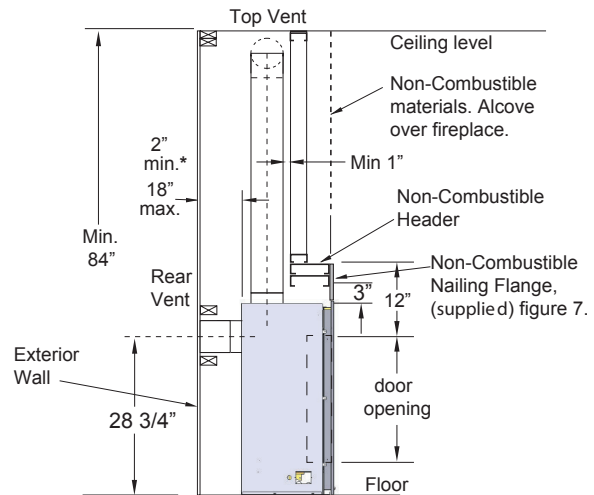


Figure 4. Combustible Framing for shelves over the fireplace, Top vent.

\* 3" minimum for HW38DF

### Fireplace without standard screen (pre-January 2015 manufacturing).



### Fireplace with standard screen (post January 2015 manufacturing).

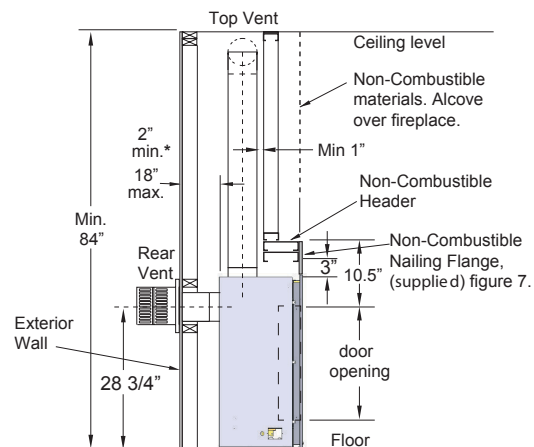


Figure 5. Non Combustible Framing for Top Vent or Rear Vent, with Alcove ABOVE FIREPLACE.

\* 3" minimum for HW38DF.

# Installation



## Clearances

When installing a shelf over the top of the fireplaces, the following guidelines must be adhered to:

For Rear Vent applications, the minimum clearance is 2" from the rear of the fireplace to a wall, or any combustible materials, and 9" clearance from the top of the fireplace to the underside of any combustible shelf materials.

For Top Vent applications, the minimum clearance is 2" from the rear of the fireplace to a wall, or any combustible materials, and 17 1/2" to the underside of any combustible shelf materials, *Figure 4*.

For Top or Rear Vent applications where the Minimum height is required above the fireplace, (for an alcove or low profile shelf), **ALL Materials MUST BE NON-COMBUSTIBLE**, *Figure 5*. The minimum clearance is 2" from the rear of the fireplace to a wall, or any combustible materials.

1" clearance is maintained on sides and bottom of vent runs and 2" above horizontal vent runs to any combustible material.

The fireplace clearances are shown below:

MODEL	Top - Rear Vent	Top - Top Vent †	Rear	Sides	Floor	Mantel
H*38DF	9	17 1/2	2	1	0	See Section 6: Finishing around the fireplace
HW38DF	9	17 1/2	3	1	0	

† Note: Clearance from top of fireplace to a ceiling within the fireplace enclosure.

## Installing The Standoffs

To avoid elevated mantel temperatures, all H\*38DF\* gas fireplaces are required to have the supplied standoffs installed.

The fireplace is supplied with two standoffs. Bend and install these standoffs on top of the fireplace ensuring that the height of the standoff maintains a 6" clearance.

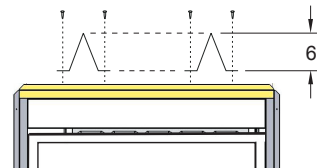


Figure 6. Installing the standoffs.

## Installing the Nailing Flange Extension

Once the fireplace is placed into the rough framed opening, the supplied Nailing Flange Extension (Part No. H38074) must be fasten securely into place, with nails or wood screws, as shown in *Figure 7*.

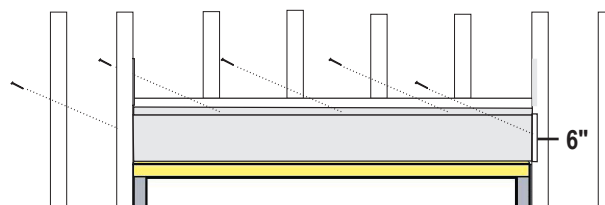


Figure 7. Installing the Nailing Flange Extension.

**Note:** The nailing flange extension can be substituted with a piece of **NON-Combustible** material of the same size and thermal characteristics, ie: cement board or equivalent. This is recommended in applications where the facing materials will not adhere to the metal nailing flange.





# Installation

## Section 3: Venting

Montigo supplies a variety of direct venting and termination options. The direct vent termination location **MUST** be selected such that it is the highest point in the venting assembly. It should also be selected such that it provides the shortest vent run possible. Should it be impossible to ensure that the termination is the highest point or to meet the venting guidelines laid out below please contact your Montigo dealer to discuss power venting options.

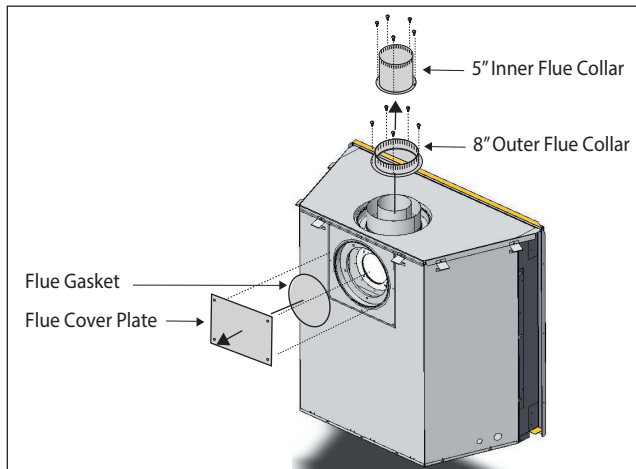
### NOTES FOR PLANNING VENTING:

- Venting originates from the unit through the top or through the rear
- Venting can terminate through the roof or through an exterior wall.
- Refer to **Appendix A - Termination Locations** to ensure the planned termination location is acceptable.
- Once the termination location has been established, refer to the appropriate section below for installation details
- All fireplaces shipped from the factory are Top vent.
- Silicone application is NOT required when joining Montigo vent pipes and components.

### Section 3-1: Converting to Rear Vent

Use the following instructions to convert an H\*38DF\* for Rear Vent use:

1. Remove the Rear flue cover and gasket (5" and 8") on the flue outlet, as shown in *Figure 8*.
2. Next, Remove the Top flue collar's (5" and 8") on the flue

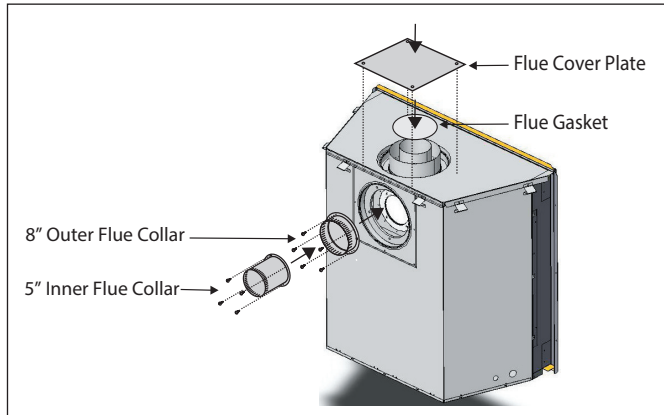


**Figure 8.** Flue cover and collar removal, Top Vented fireplace.

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.

outlet, as shown in *Figure 8*.

3. Install the (removed) Rear flue cover and gasket material, to the Top vent outlet. Fasten the cover with included hardware, as illustrated *Figure 8a*.
4. Install the (5" and 8") collars to the rear vent outlet using the included hardware, as illustrated *Figure 8a*.



**Figure 8a.** Flue cover and collar installation, Rear Vented fireplace.

### Section 3-1-2: Air Baffle for H38DF\* & HR38DF\* Only

**NOTE:** Air Baffle is shipped open. If you are top venting, the air baffle should be closed following these steps:



**Figure 8b.** Air Baffle in Open position



**Figure 8c.** Pull the air baffle forward as far as possible and screw the air baffle closed.



**Figure 8d.** Air baffle in closed position

# Installation



## Section 3-2: Installing A Roof Mounted Direct Vent Termination (PVTk-1)

This section applies to installations where the direct vent termination will be roof mounted.

### Section 3-2-1: Venting Layout

Selection of components and details of venting lay out should adhere to the following guidelines:

- The maximum termination point is 32' above the fireplace (NOTE: if the maximum termination height is used, the flame pattern may be affected).
- The Vertical termination must be a minimum 2' higher than where the termination exits the roofing materials, (asphalt shingles, cedar shakes, etc). This distance should be measured from the high side of the roof slope where the flue flashing intersects the roofing materials. (see Figures 9 to 9c).
- Termination location must be a minimum 6' from a mechanical air inlet.
- For a more detailed diagram of allowed termination locations, see Appendix A. .
- A maximum of two offsets (each offset is made up of 2-90° bends) may be made for vertical vent runs.
- Firestops must be installed as required by National & local codes.
- Ensure all horizontal runs are supported with a minimum of 3 supports per 10' of venting.
- Install all roof flashing and storm collars as shown.

### Roof mounted Terminations

The following details are some possible configurations for Roof mounted terminations.

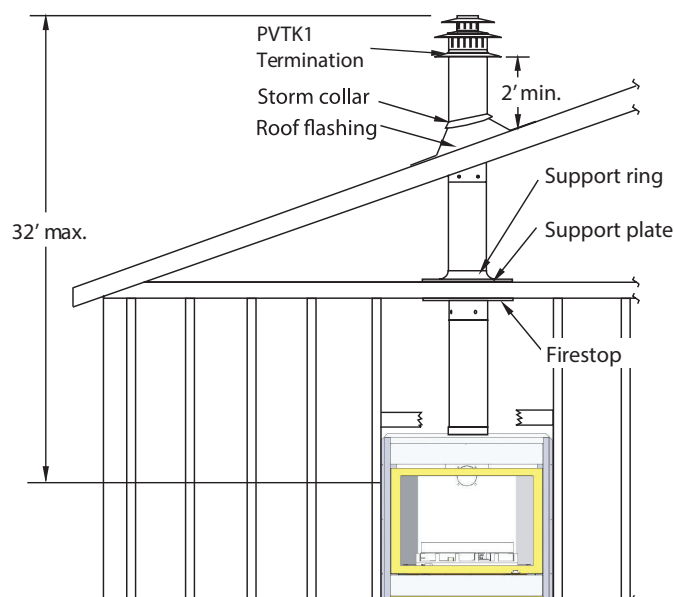


Figure 9a. Top vent, Roof mounted termination with no offset in vent run.

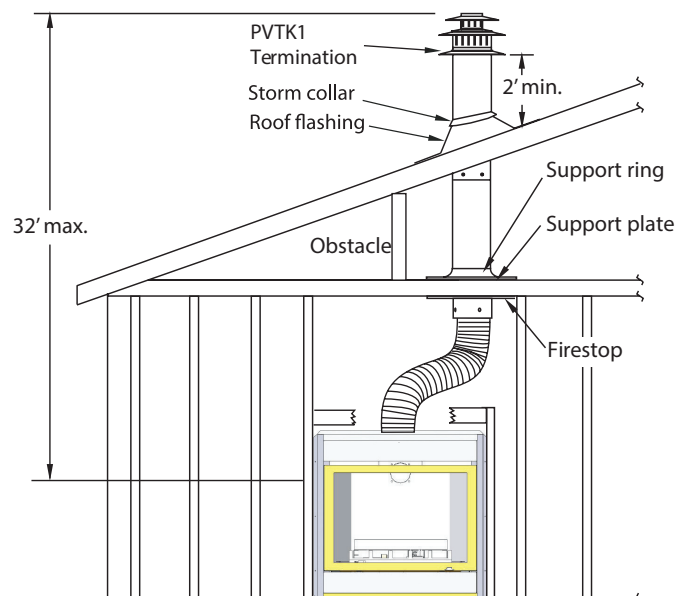


Figure 9b. Top vent, Roof mounted with 1 offset (1 offset= two 90° bends).

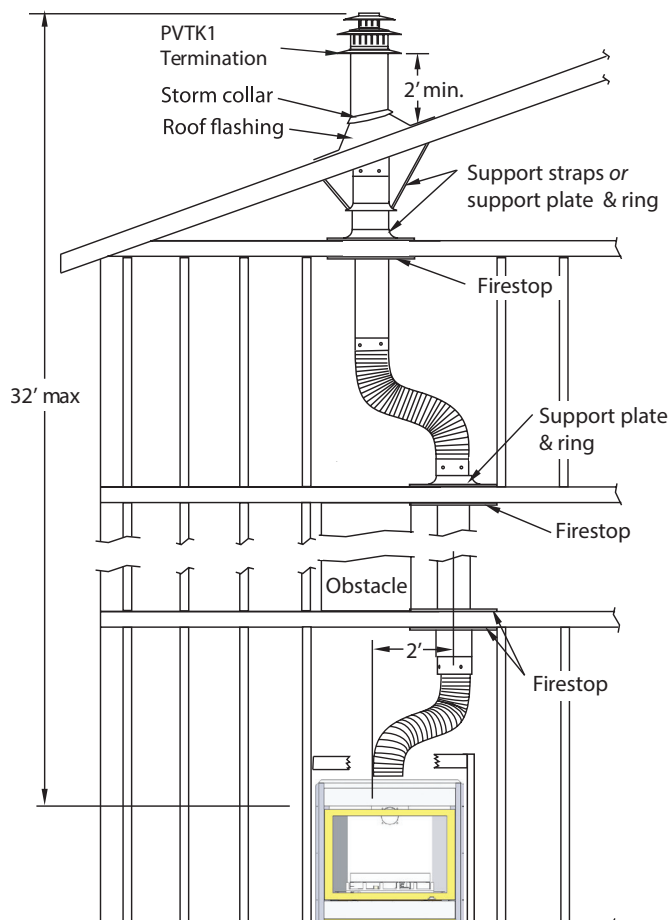
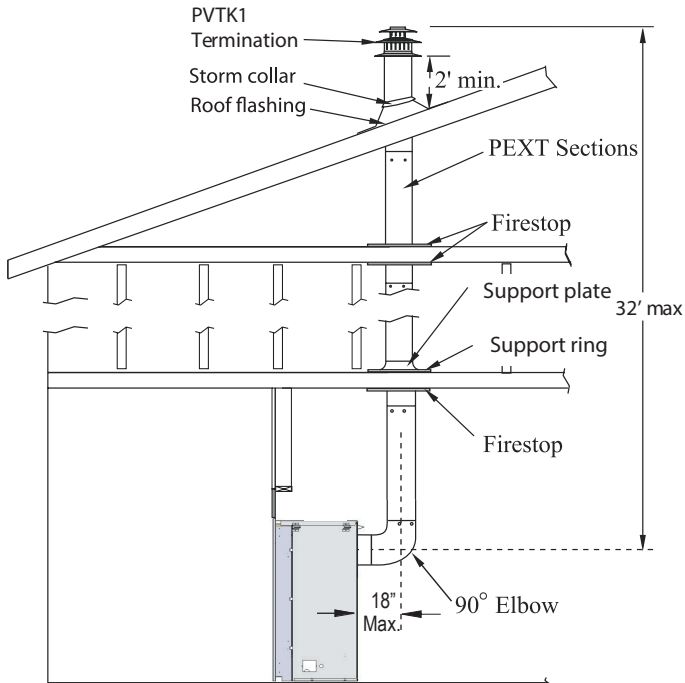


Figure 9c. Top vent, Roof mounted with 2 offsets (1 offset= two 90° bends).



# Installation



**Figure 9c.** *Rear vent, Roof mounted venting (1 = 90° bend).*

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.

# Installation



## Section 3-3: Installing a Wall Mounted Direct Vent Termination

This section applies to installations where the direct vent termination will be wall mounted.

### 1). Installation of Termination with built in frame

A Termination with a Built-In Frame is installed during framing of a structure.

1. Frame the termination opening to 11" x 11".
2. Install exterior sheathing to the structure framing.
3. Fasten the termination to the sheathing using a minimum of 4 screws.

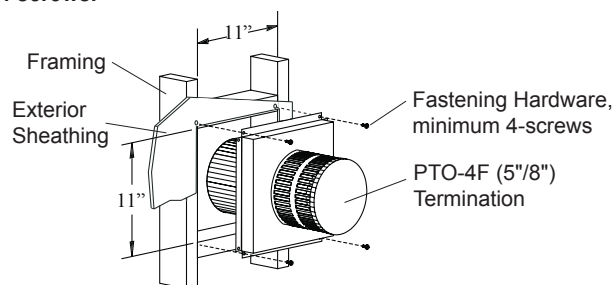


Figure 10. Installing a PTO-F termination.

### 2). Installation of termination frame at time of framing

Terminations with a MSR frame allow the installation of the frame prior to installation of the termination.

1. Frame the termination opening to 12" x 12".
2. Secure the MSR Frame to the exterior sheathing of the structure.
3. Fasten the termination to the MSR Frame using a minimum of 4 screws.

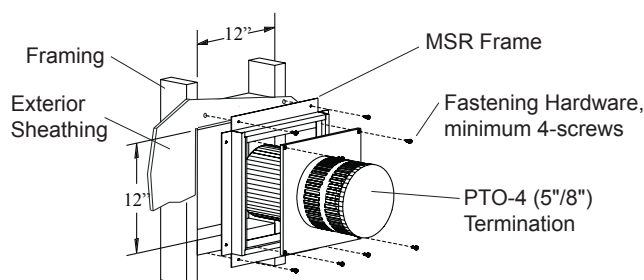


Figure 10a. Installing a PTO termination with the MSR frame.

### 3). Installation of termination frame at time of framing in Masonry

Terminations with a BSR frame allow the installation of the frame in masonry prior to the installation of the termination

1. Frame the BSR opening to 12" x 12".
2. Secure the BSR Frame to the exterior sheathing of the structure.

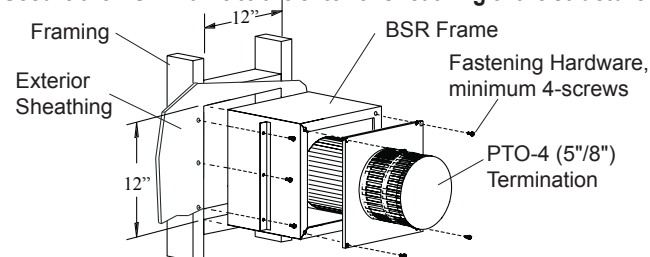


Figure 10b. Installing a PTO termination with the BSR frame.

### 4). Installation of termination from inside structure

A Termination with a MOSR Frame is installed from the inside of the structure. These are commonly used in high-rise construction.

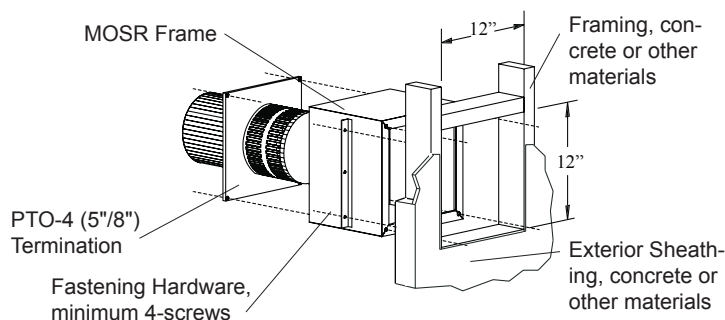


Figure 10c. Installing a PTO termination with the MOSR frame.

1. Frame the MOSR opening to 12" x 12".
2. Fasten the MOSR frame to the interior side of the studs, concrete, or finished wall construction using a minimum of 4 screws.
3. Insert the termination into the MOSR frame as shown here, (from the inside) and attach to the MOSR by installing a min. quantity of 4 bolts into the threaded nuts on the MOSR Frame.

### 5). Installation of a termination shield for Vinyl Siding

The VSS Termination shield is installed when the exterior of a structure is clad with Vinyl siding. It is placed directly above, and on-center with the termination.

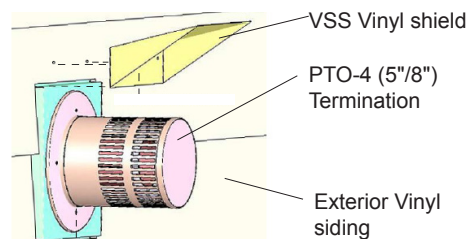


Figure 10d. Installing the VSS Vinyl Shield.

**Installing Heat Guards over Terminations is recommended** in installations where the termination is located within 7' feet above grade, or above a pedestrian walkway, and may be Required by code in Public areas.

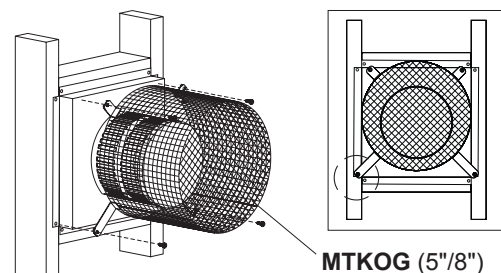


Figure 11. Installing a PTO termination heat guard.

1. Ensure that the two long mounting brackets are facing the bottom of the termination. (See inset). This will provide more heat protection at the top of the termination, where temperatures are highest.
2. Attach to the faceplate of the termination using four sheet metal screws.



# Installation

## Section 3-3-1: Venting Layout: Wall mounted termination.

Selection of components and details of venting layout should adhere to the following guidelines:

- Vent terminations must not be recessed in walls or siding.
- For Heat Shield requirements see Section 3-3-3.
- Once the proposed venting layout has been determined refer to Figure 12, 12a, or 15 to ensure the layout is acceptable.

### Notes Wall Mounted Terminations: TOP VENT

- All measurements for vertical or horizontal runs are measured from centre of the vent pipe.
- Venting runs *must* fall within the limits set by the venting graph, see Figure 12 or 12a.

### The Venting Graph

Measure the vertical height from the fireplace hearth to the centre of the termination and the horizontal run from the fireplace flue collar to the wall flange of the termination. Plot on the Venting Graph Figure 12 with an 'X'.

If the 'X' falls on or above the top boundary of the shaded area, the installation is acceptable.

### Example A: (Acceptable Installation)

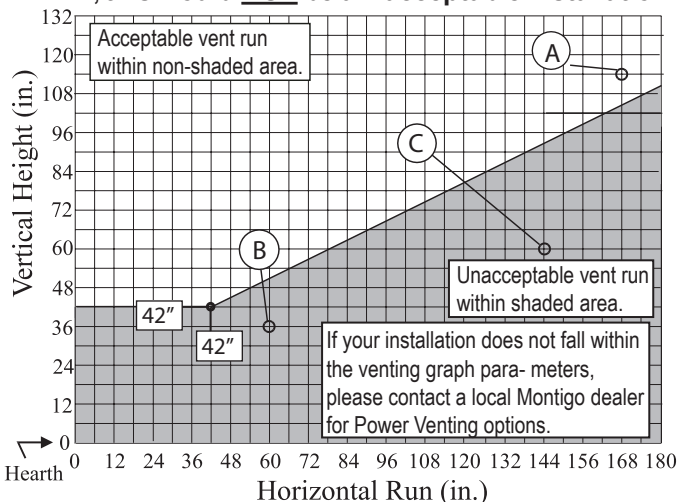
If the vertical dimension from the hearth is 114" and the horizontal run to the wall flange of the vent termination is 168", this would be an acceptable installation.

### Example B: (Unacceptable Installation)

If the vertical dimension from the hearth is 36" and the horizontal run to the wall flange of the vent termination is 60", this would be **NOT** be an acceptable installation.

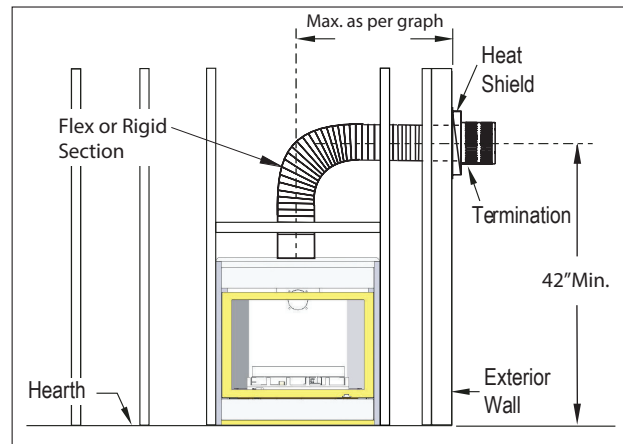
### Example C: (Unacceptable Installation)

If the vertical dimension from the floor of the fireplace is 60" and the horizontal run to the wall flange of the vent termination is 144", this would **NOT** be an acceptable installation.

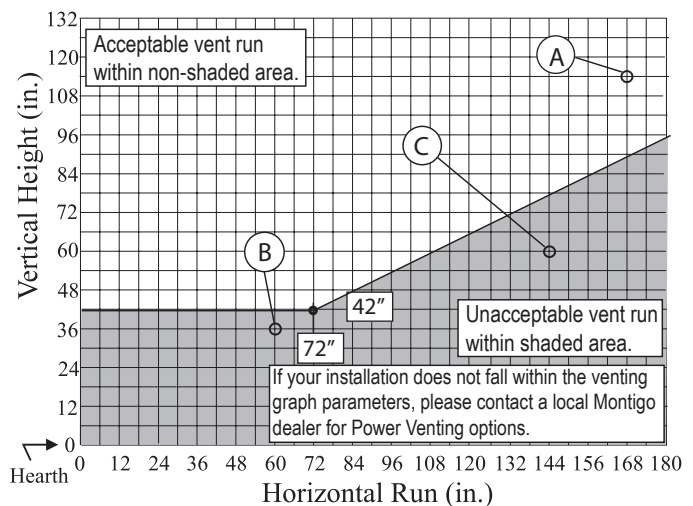


**Figure 12.** H\*38DF\* (excluding H38DFN) Top Vent Venting Graph for wall mounted terminations.

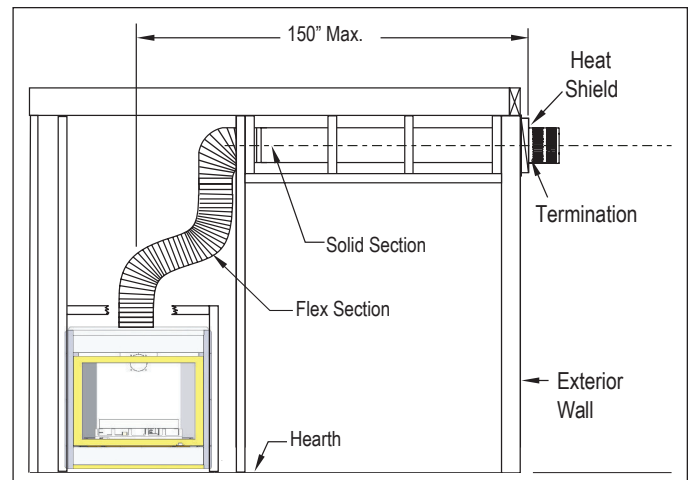
Note: This manual uses an astrisk (\*) as a placeholder in the model number for the various model options listed on Page 3. Refer to the rating plate attached to your fireplace for your model number.



**Figure 12a.** Top Vented, wall mounted installation with one 90° bend. The vent run must comply with Venting Graph for Top vent, wall mounted terminations, Figure 12 or .



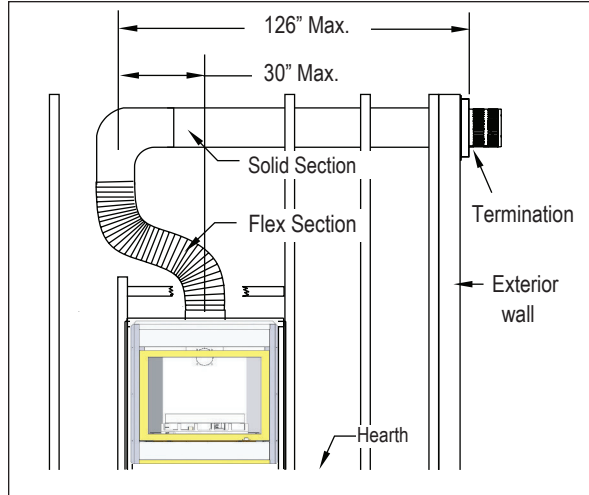
**Figure 13.** H38DFN ONLY Top Vent Venting Graph for wall mounted terminations.



**Figure 13a.** Top Vented, wall mounted Multi-elbow installation. See Venting Graph for Top vent, wall mounted terminations, Figure 12 or 12a.



# Installation



**Figure 13b.** Top Vented, wall mounted Retracted Multi-elbow installation. See Venting Graph for Top vent, wall mounted terminations, Figure 12 or 12a.

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.



## Installation

### 45° Corner Installation.

Attach an PEL-90 (90° elbow) directly onto the flue collar and attach it to the PEL-45, cut the PXT-20 to suit. Slide the fireplace into position and attach to the termination.

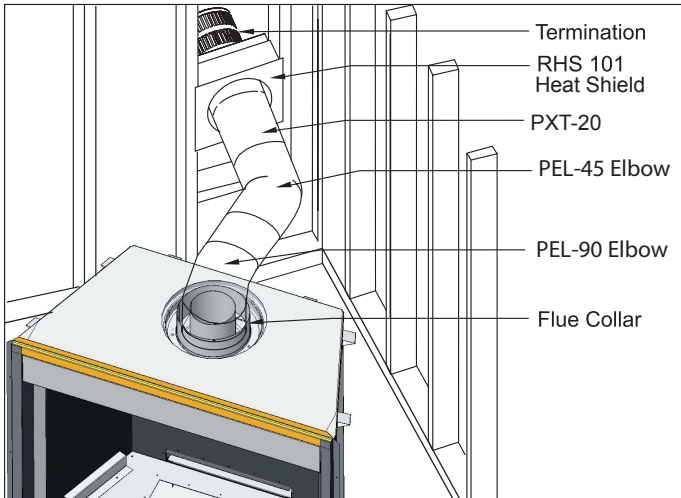


Figure 14. Corner installation. (NG Models Only)

### 45° or less Corner Installation.

Use an PTO-4 termination and an PFL-1 or PFL-2/PFL-2 (12" or 24" compressed length) and a frame, if appropriate. Flex may be turned to obtain desired degree of angle required but must not exceed 45°.

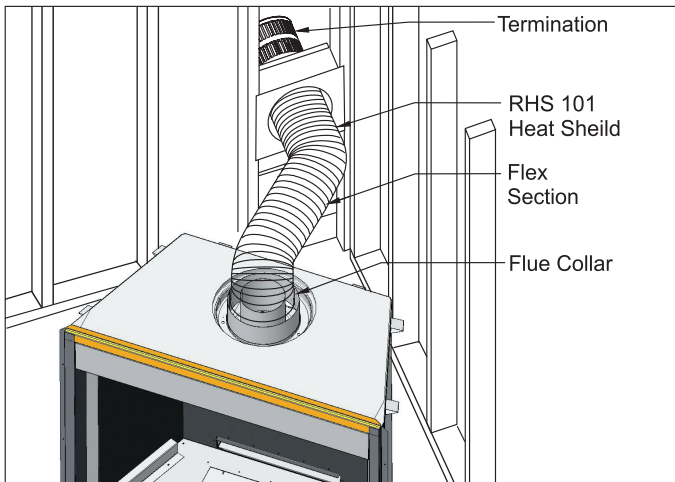


Figure 14a. Flex installation. (NG Models Only)

Note: The PFVK01 / PFVK01F kit is available for top vent corner FLEX application (NG only). The Kit includes a heat shield, a PFL-18 (f/f) flexible pipe, and a termination with or without a mounting frame.

### IMPORTANT:

Corner Installation is available for NG Top Vent Units Only. Ensure minimum Vertical Venting Height of 42" is maintained in corner installations.

# Installation



## Notes Wall Mounted Terminations: REAR VENT

- All dimension lengths for vertical or horizontal runs are measured from centre of the vent pipe.
- Venting runs *must* fall within the limits set by the venting graphs, see Figure 15.
- Fireplace must be converted to Rear Vent configuration prior to running vent, see Figure 8 and 8a.

## The Venting Graph

Measure the vertical height from the fireplace hearth to the centre of the termination and the horizontal run from the fireplace flue collar to the wall flange of the termination. Plot on the Venting Graph Figure 15 with an 'X'.

If the 'X' falls on or above the top boundary of the shaded area, the installation is acceptable.

### Example A: (Acceptable Installation)

If the vertical dimension from the hearth is 120" and the horizontal run to the wall flange of the vent termination is 138", this would be an acceptable installation.

### Example B: (Unacceptable Installation)

If the vertical dimension from the hearth is 48" and the horizontal run to the wall flange of the vent termination is 96", this would **NOT** be an acceptable installation.

### Example C: (Unacceptable Installation)

If the vertical dimension from the floor of the fireplace is 72" and the horizontal run to the wall flange of the vent termination is 120", this would **NOT** be an acceptable installation.

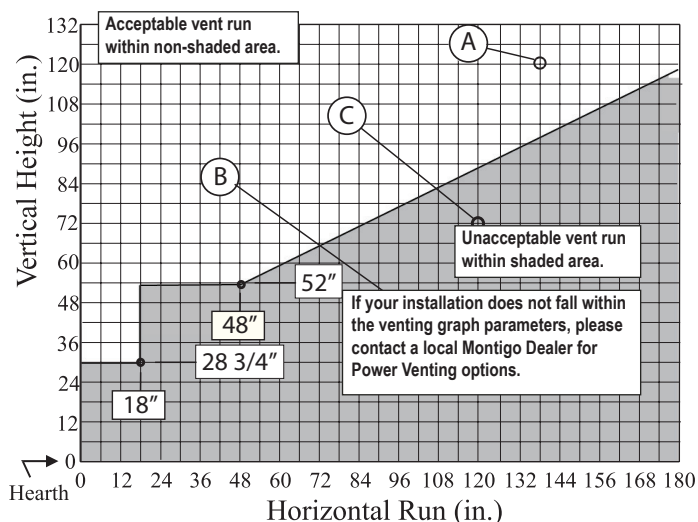


Figure 15. Rear Vent Venting Graph for wall mounted terminations.

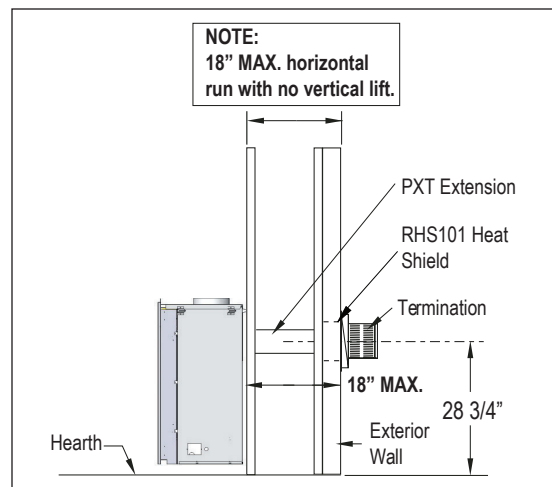


Figure 16. Straight run, Rear Vented, wall mounted termination for H\*38DF\*, Figure 15.

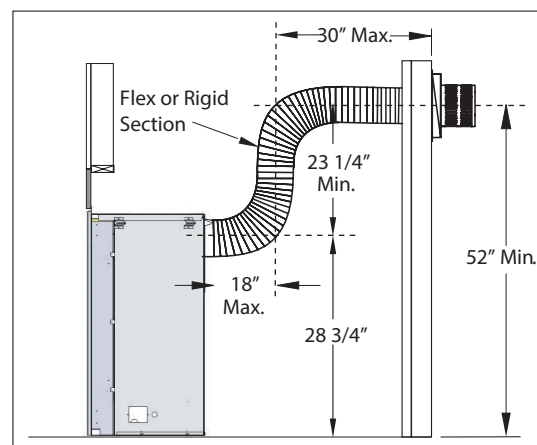


Figure 16a. H\*38DF\* Rear Vented, wall mounted Multi-elbow termination installation. The vent run must comply with the Venting Graph for Rear vent, wall mounted terminations, Figure 15.

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.



# Installation

## Section 3-3-2: Venting Components

The following components and associated Montigo part numbers for installation of a roof or wall mounted termination. **Use only Montigo Vent Components.** Use of non-Montigo parts will **VOID** the warranty and may impede operation of the fireplace.

<b>A - Termination</b>	PTO4 (3" Length) PTO4F (3" Length) PVTK1SS
<b>B - Frame Kits</b>	MSR (Stucco Frame) MOSR (Stucco Frame) BSR-4 (4" Brick Frame) BSR-6 (6" Brick Frame)
<b>C - Flex Sections</b>	PFL - 1 (12" f/f Section) PFL - 18 (18" f/f Section) PFL - 2 (24" f/f Section) PFL - 3 (36" f/f Section) PFL - 4 (48" f/f Section) PFL - 6 (72" f/f Section)
<b>D - Rigid Sections</b>	PXT - 5 (5" f/f Section) PXT - 10 (10" f/f Section) PXT - 20 (20" f/f Section) PEXT - 1 (12" f/m Section) PEXT - 2 (24" f/m Section) PEXT - 3 (36" f/m Section) PEXT - 4 (48" f/m Section) PEXT - 6 (72" f/m Section)
<b>E - Elbows</b>	PEL-90MM (m/m 90° Elbow) PEL-90FF (f/f 90° Elbow) PEL-90FM (f/m 90° Elbow) PEL-45FM (f/m 45° Elbow)
<b>F - Support Ring &amp; Plate</b>	PSPXT-8
<b>G - Firestop</b>	FS-8
<b>H - Roof Flashing</b>	PRF-7 (1/12 - 7/12 pt.) PRF-12 (7/12 - 12/12 pt.)
<b>I - Heat Shield</b>	RHS101
<b>J - Heat Guard</b>	MTKOG

Connection and installation of the vent components should adhere to the following guidelines:

- Use any combination of rigid and flex pipe as required and in any orientation (Male connectors can face in any direction).
- Flex sections may be stretched up to 50% of their total length (e.g. a 24" section maybe stretched to 36").
- Connect all vent sections using a minimum of three sheet metal screws on the outer pipe flue.
- Ensure the pipe ends male to female slide in a minimum of 1 1/2" of overlap.
- Ensure all horizontal runs are supported with a minimum of 3 supports per 10' of venting.
- When hanging/supporting venting, ensure that 1" clearance is maintained on sides and bottom of vent runs and 2" above horizontal vent runs to any combustible material.
- Rigid pipe may be cut less than half way from the female end only.
- Ensure when cutting sections of rigid pipe to maintain integrity of internal supports.
- Place the springs, supplied with the pipe kit, between the outer and inner pipes to keep the pipes separate and avoid any possible hot spots.
- Montigo recommends the use of a flex section for the final pipe connected directly to the fireplace offering greater flexibility of installation and absorption of movement.
- Firestops must be installed as required by National & local codes.
- Montigo recommends that all exterior corners and joints be sealed with exterior caulking. However, we encourage you to consult your Building Envelope Engineer or Waterproofing Consultant for further recommendations.

### IMPORTANT:

Please Refer to your Building Envelope Engineer or Waterproofing Consultant for a review of ALL penetrations through exterior walls or the roof.

# Installation



## Section 3-3-2.2: Simpson Duravent Venting Components ‡

The following Simpson Duravent venting components are approved for use with Montigo products. Please contact your local Montigo dealer for further information.

Component	Montigo Part Number	Simpson Duravent Part Number
Termination	PTO4 (3" Length) PTO4F (3" Length) PVTK1SS (5/8 Vent)	58DVA-HC (Horizontal 5/8 vent) 58DVA-VCH (Vertical 5/8 Vent)
Rigid Sections (5/8 Vent)	PEXT - 1 (12" f/m)  PEXT - 2 (24" f/m) PEXT - 3 (36" f/m) PEXT - 4 (48" f/m)  PEXT - 6 (72" f/m)	58DVA-06 (6") 58DVA-09 (9") 58DVA-12 (12") 58DVA-18 (18") 58DVA-24 (24") 58DVA-36 (36") 58DVA-48 (48") 58DVA-60 (60")
Rigid Pipe Extension	PXT12 (12" f/f) PXT20 (20" f/f)	58DVA-08A (12") 58DVA-16A (20")
Rigid Telescopic Pipe		58DVA-17TA 58DVA-24TA
E - Elbows (5/8 Vent)	PEL-90MM (m/m 90°) PEL-90FF (f/f 90°) PEL-90FM (f/m 90°) PEL-45FM (f/m 45°)	58DVA-E30 (30°) 58DVA-E45 (45°) 58DVA-E60 (60°) 58DVA-E90 (90°)
Support Ring & Plate	PSPXT-8	58DVA-DC
Firestop	FS-8	58DVA-WFS 58DVA-FS
Roof Flashing	PRF-7 (1/12 - 7/12 pt.) PRF-12 (7/12 - 12/12 pt.)	58DVA-FF (flat roof) 58DVA-F6 (0/12 - 6/12 pt.) 58DVA-F12 (7/12 - 12/12 pt.)
Metal/Tile Roof Flashing		58DVA-F6DS (0/12-6/12 pt.) 58DVA-F12DS (7/12-12/12 pt.)
Heat Shield	RHS101	58DVA-WTU 58DVA-WT
Attic Radiation Shield		58DVA-IS
Vinyl Siding Heat Shield	VSS VSSSS	58DVA-VSK (Vinyl Siding Standoff Kit)
Wall Support		58DVA-WS
Offset Support		58DVA-ES
Vaulted Ceiling Support		58DVA-CS
Storm Collar	SC8	58DVA-SC
Montigo Fireplace Adapter		58DVA-AD-M1
Montigo Termination Adapter		58DVA-AD-M2

‡ Please note alternate venting cannot be used with Montigo's power vent system





# Installation

## Section 3-3-2.3: ICC Venting Components\* ‡

The following ICC venting components are approved for use with Montigo products. Please contact your local Montigo dealer for further information.

Component	Montigo Part Number	ICC Part Number
Rigid Sections (5/8 Vent)		5DL6 (6") 5DL9 (9")
	PEXT - 1 (12" f/m)	5DL1 (12")
	PEXT - 2 (24" f/m)	5DL2 (24")
	PEXT - 3 (36" f/m)	5DL3 (36")
	PEXT - 4 (48" f/m)	5DL4 (48")
	PEXT - 6 (72" f/m)	
Rigid Pipe Extension	PXT12 (12" f/f)	5DLT (12")
	PXT20 (20" f/f)	5DLS1 (12") 5DLT2 (20") 5DSL2 (20")
Rigid Telescopic Pipe		5DLA30
E - Elbows (5/8 Vent)	PEL-90MM (m/m 90°)	
	PEL-90FF (f/f 90°)	5DE45 (45°)
	PEL-90FM (f/m 90°)	
	PEL-45FM (f/m 45°)	5DE90 (90°)
Support Ring & Plate	PSPXT-8	5CS
Firestop	FS-8	5CS
Heat Shield	RHS101	5WT 5WTE
Attic Radiation Shield		5AS
		5RDS
Wall Support		5WS
Offset Support		5OS
Vaulted Ceiling Support		5SS
Storm Collar	SC8	5SC
		5SQSC
Montigo Fireplace Adapter		TM-5AA6
Montigo Termination Adapter		TM-5TA1

## Section 3-3-2.4: MetalFab Venting Components\* ‡

The following MetalFab venting components are approved for use with Montigo products. Please contact your local Montigo dealer for further information.

Component	Montigo Part Number	MetalFab Part Number
Rigid Sections (5/8 Vent)		5D6 (6")
	PEXT - 1 (12" f/m)	5D12 (12") 5D18 (18")
	PEXT - 2 (24" f/m)	5D24 (24")
	PEXT - 3 (36" f/m)	5D36 (36")
	PEXT - 4 (48" f/m)	5D48 (48")
	PEXT - 6 (72" f/m)	
Rigid Pipe Extension	PXT5 (5" f/f)	5DAL (3" to 10")
	PXT12 (12" f/f) PXT20 (20" f/f)	
E - Elbows (5/8 Vent)	PEL-90MM (m/m 90°)	
	PEL-90FF (f/f 90°)	5D45L (45°)
	PEL-90FM (f/m 90°)	
	PEL-45FM (f/m 45°)	5D90L (90°)
Firestop	FS-8	5DFS
Roof Flashing	PRF-7 (1/12 - 7/12 pt.)	5DF (0/12 - 6/12 pt.)
	PRF-12 (7/12 - 12/12 pt.)	5DF-12 (7/12 - 12/12 pt.)
Wall Support		5DWS
Vaulted Ceiling Support		DRS
Storm Collar	SC8	5DSC
Montigo Fireplace Adapter		5DNA
Montigo Termination Adapter		5DMTA

\* Must use Montigo termination, see section 3-3-2.

‡ Please note alternate venting cannot be used with Montigo's power vent system

# Installation

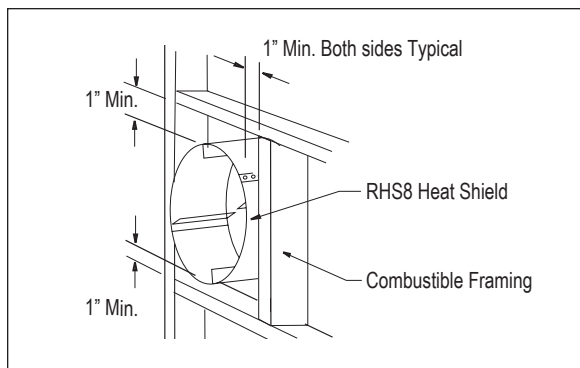


## Section 3-3-3: Heat Shields

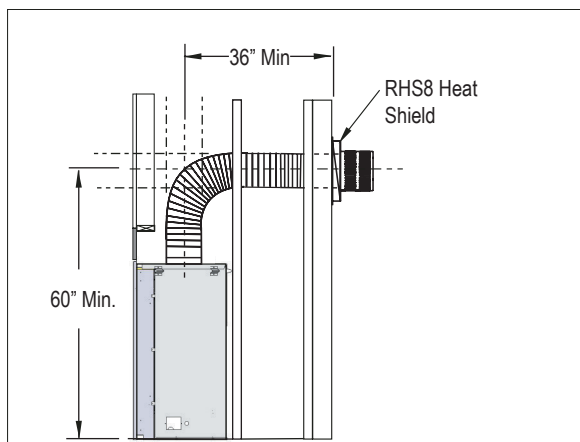
### Installing a Wall Mounted RHS8 Heat shield

The RHS8 Heat shield **CANNOT** be used **WITHIN 36" horizontal or 60" vertically** of the fireplace, (see figure 17a). For applications within these dimensions the RHS101 Heat Shield **MUST** be used. .

To install the RHS8, frame an opening in combustible construction, Figure 17 below. Slide the Heat shield in place over the vent pipe which attaches to the fireplace. After the fireplace and vent pipe has been installed, clearances should match the dimensions in Figure 17.



**Figure 17. RHS8 Installation.** (Install by sliding over vent pipe where it passes through the combustible construction).



**Figure 17a. RHS8 Installation.** (Minimum requirements).

**Note:** Images are shown without screens for clarity purposes. However, your fireplace should not be operated without proper installation of screens.

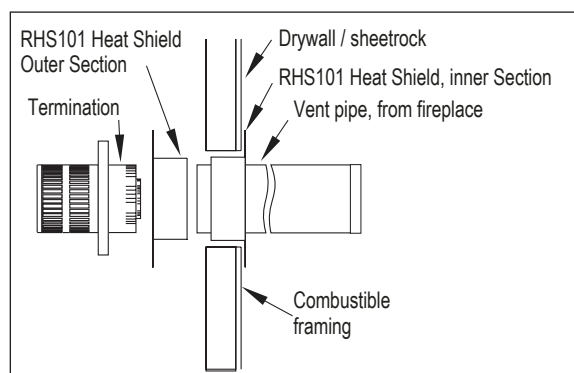
### Installing a Wall Mounted RHS101 Heat shield.

The RHS101 Heat shield **MUST** be used where the RHS8 Termination (Figure 17 and 17a) **CANNOT** be used. Use the RHS101 within **36" horizontal or 60" vertical**.

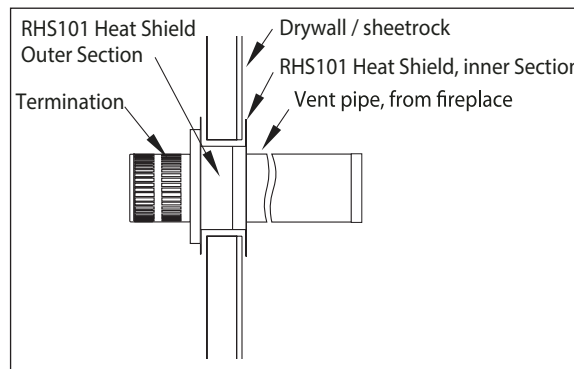
To install the RHS101, Slide the Inner Section over the vent pipe that will connect to the fireplace. Fasten the vent pipe to the back of the fireplace with a Min. of three sheet metal screws.

Next, slide the RHS101 outer section from the outside of the structure, see Figure 18.

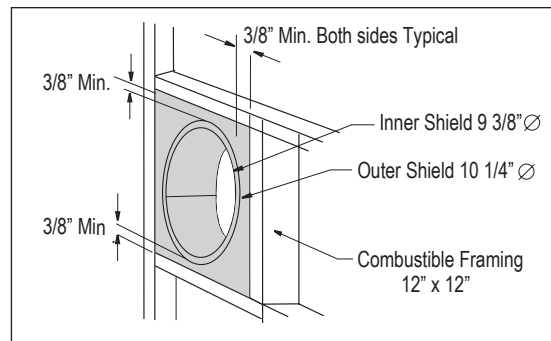
To complete the installation fasten the Heat Shield Outer Section & Termination frame to the structure Figure 18a.



**Figure 16. RHS101 Installation.** (Install by sliding Outer Section over vent pipe where it passes through the combustible construction).



**Figure 16a. Heat Shield.** After sliding the outer section in place.

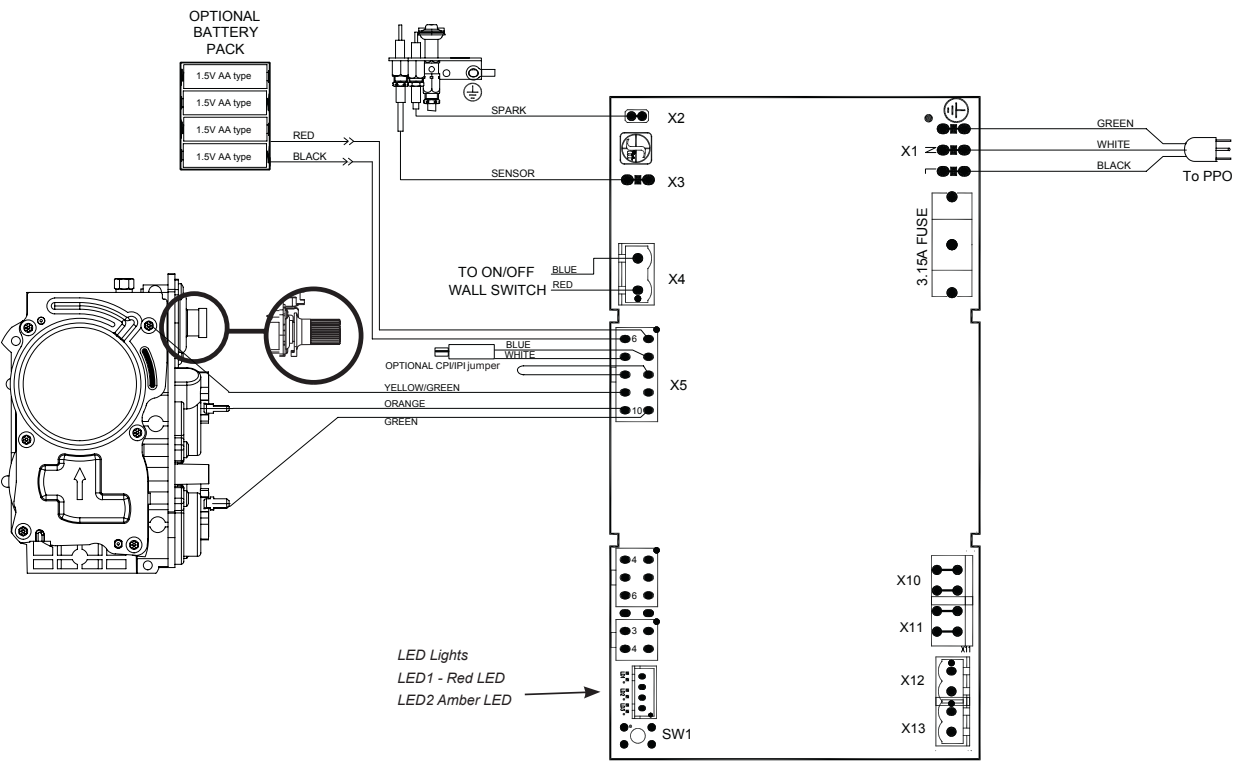


**Figure 16b. RHS101 Installation.**



# Installation

## Section 4: Wiring



Models
H38DFN-F
H38DFL-F
HL38DFN-F
HL38DFL-F
HR38DFN-F
HW38DFN-F
HW38DFL-F

Figure 19. Wiring Diagram for the SIT Proflame 2 Electronic Ignition

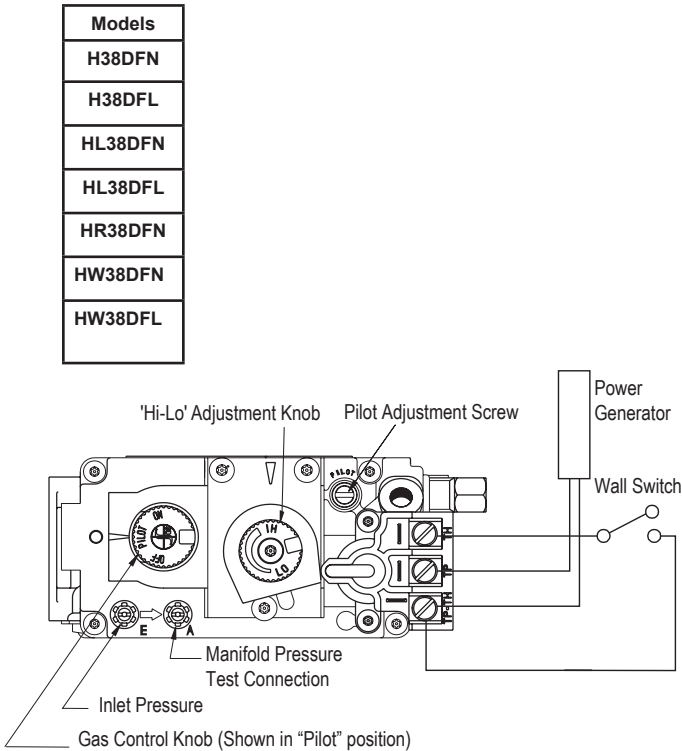
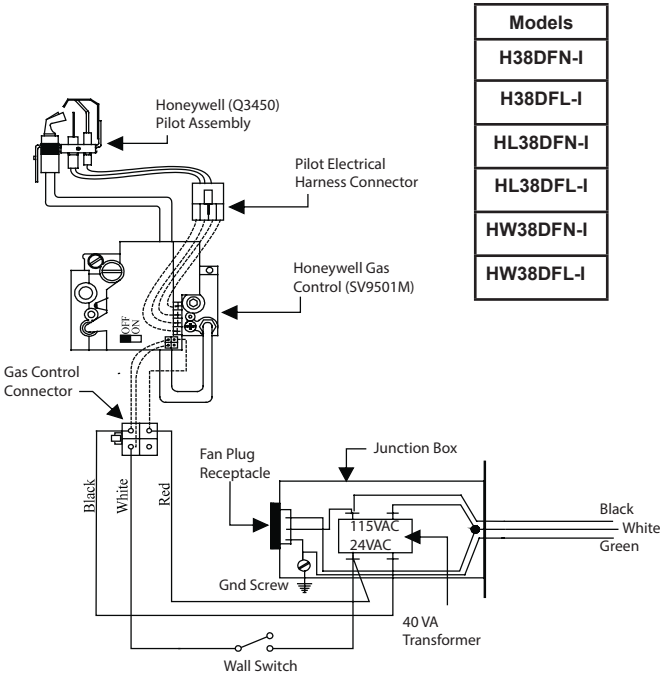


Figure 20. Wiring Diagram for SIT Nova 820 gas and pilot.



Models
H38DFN-I
H38DFL-I
HL38DFN-I
HL38DFL-I
HW38DFN-I
HW38DFL-I

Figure 21. Wiring Diagram for Honeywell gas control and pilot.

# Installation



## Installing the remote On/Off Wall Switch

The H\*38DF\* gas valve may be connected to a wall switch. Do **NOT** connect any external power to the remote switch. The valve will generate its own power on a millivolt circuit or will draw its power from an AC Connection inside the fireplace, depending on the model of the unit. Use only low voltage wire, and **DO NOT** connect any external power to the remote switch.

Refer to Figure 19, 20, or 21 for wiring requirements.

**NOTE:** The switch location must not exceed 30' from the fireplace.

### **WARNING:**

An inspection of the explosion relief flappers and door **MUST** be made prior to lighting the fireplace. Faulty seal on the door gasket and/or explosion ports will result in products of combustion leaking into the living space and may result in carbon monoxide poisoning.



## Installation

### CPI [Continuous Pilot Ignition] / IPI [Intermittent Pilot Ignition] Jumper Cable Installation (only available for SIT Electronic Ignition Systems)

#### “Why use CPI mode”?

CPI means “Continuous Pilot Ignition” or “Standing Pilot” as it is commonly known. IPI means “Intermittent Pilot Ignition”, which only initializes the pilot when you are going to be using the appliance.

There are several reasons why you may choose to use CPI mode. When a flue is cold it can be difficult to light the appliance. It can take a bit of time (particularly on tall vents) to initialize vent action. This can result in “lifting” or “ghosting” of the flames during the first two to three minutes of operation. It is also possible to encounter times when the fireplace fails to light successfully. The fireplace will then attempt to re-light a second or third time depending on prevailing temperatures or altitude. When in CPI mode the pilot also keeps the system warm. During a “cold” start, condensation will normally form on the inner glass surface of the door. This condensation will quickly dry, however, the condensation tends to run down the glass and cause some streaking. CPI mode helps to resolve this issue. If CPI mode is used during the winter months the energy it takes to run the pilot is partially recovered as heat into the building, so it does not waste as much energy as running a pilot in the off season.

#### If you use a wall switch:

A connector is supplied with this unit that can be plugged into the wire harness connected to the controller. When the CPI jumper is connected, the pilot will light and remain lit continuously. Use the wall switch to turn the main burner on or off. To switch back to IPI mode you must unplug the CPI jumper.

#### If you use the optional remote:

A connector is supplied with this unit that can be plugged into the wire harness connected to the controller. This Jumper Cable gives the Remote Control the ability to operate the CPI/IPI switch and set the unit to operate in either condition.

#### The difference between IPI and CPI:

**IPI (Intermittent Pilot Ignition) Mode:** is a fuel saving mode in which the pilot is only used when the main burner is on.

**CPI (Continuous Pilot Ignition) Mode:** The Pilot runs continuously even when the main burner is off.

#### Installing the CPI Jumper Cable

- 1). Remove the door and valve blind.



Figure 22.

- 2). Remove the bag containing the Jumper Cable from the wire harness connected to the controller as shown in Figure 22.

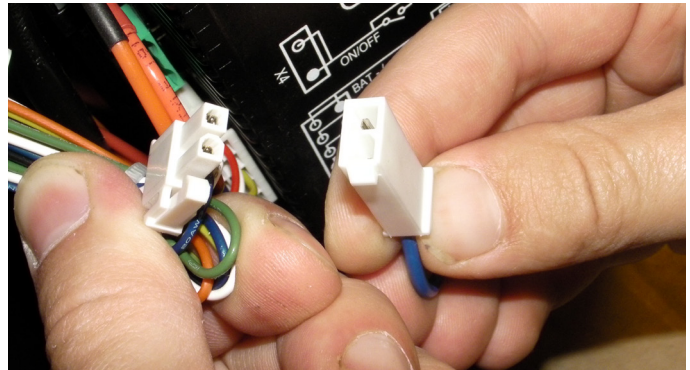


Figure 23.

- 3). Find the corresponding plug attached to the control wire harness and connect the CPI jumper.



Figure 24.

- 4). See operation section to turn remote into CPI mode.





# Installation



## Section 5: Installing the Gas Line

### Section 5-1: Fuel Conversion

- Verify that your fireplace is compatible with your available gas type. (Natural Gas or Propane shown by "N" or "L" in your model number)
- If gas type is not compatible, contact your local Montigo representative.
- Conversion kits must be installed by a qualified service technician.

### Section 5-2: Gas Pressure

- Optimum appliance performance requires proper input pressures.
- Gas line sizing requirements will be determined in ANSI Z221.3 National Fuel Gas Code in the USA and CAN/CGA B149 in Canada.

Pressure requirements are:

Gas Pressure	Natural Gas	Propane
Minimum inlet pressure	5.5in. w.c.	11in. w.c.
Manifold pressure	3.5in. w.c.	10in. w.c.

- The manifold outlet pressure is set from the factory to the appropriate pressure but should be verified.
- To check pressures, control valves have a provision to remove a 1/8" N.P.T. plug to be fitted with a hose barb.
- Montigo requires a service shut off valve be located in an accessible location to isolate the gas supply.
- Only install gas shut-off valves approved for use by the state, province, or other governing body in which the fireplace is being installed.

### Section 5-3: Gas Connection

- See Figure 25 for location of gas line access.
- Flexible gas connectors must not exceed 3 feet in length, unless allowable within local regulations.
- Connect incoming gas line to the 1/2" or 3/8" gas inlet port.
- Purge all air out of gas line.
- Check appliance connection, valve and valve train under normal operating pressure with a commercially available leak check solution.
- **DO NOT USE A FLAME OF ANY KIND TO TEST FOR LEAKS.**



## WARNING

When installing the fireplace - gas lines, fittings, accessories or any other objects cannot impede the proper movement of the door buckles.

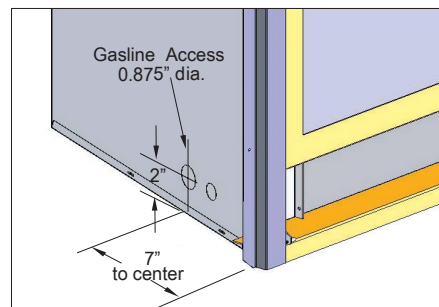


Figure 25. Gas line access.

**Note:** After gas line is connected, each *appliance connection, valve and valve train* must be checked while under normal operating pressure with either a liquid solution, or leak detection device, to locate any source of leak. Tighten any areas where bubbling appears or leak is detected until bubbling stops completely or leak is no longer detected. **DO NOT** use a flame of any kind to test for leaks.

## NOTICE

When pressure testing the fireplace, Gas line, and input system follow the appropriate local codes or your area. **DO NOT** connect the fireplace to pressures in excess of 1/2lb. This will damage the gas control valve.

## CAUTION

We recommend careful consideration be given to the effects of elevated mantel temperatures which may be in excess of product design, for example: candles, plastic or pictures. This can cause melting, deformation, discoloration or premature failure of T.V. radio, and other electronic components.

## WARNING:

An inspection of the explosion relief flappers and door **MUST** be made prior to lighting the fireplace. Faulty seal on the door gasket and/or explosion ports will result in products of combustion leaking into the living space and may result in carbon monoxide poisoning.



# Installation

## Section 6: Finishing

### Finishing Around the Fireplace

Combustible mantels and mouldings may be safely installed over the top and on the front of the fireplace provided that they do not project beyond shaded area shown in *Figure 26*

### Fireplace Facing

When sizing the finish material for your fireplace, it is important to remember the following: **THE OPENING MUST NOT BE OBSTRUCTED IN ANY WAY** - to do so restricts the air supply for the control compartments and heat exchanger it also prevents access for servicing controls.

The face of the fireplace may be painted to match the room decor, provided you use a heat-resistant paint. Decorative facing must not extend past the fireplace opening at all, because it will interfere with the access to retainers for removal of glass door.

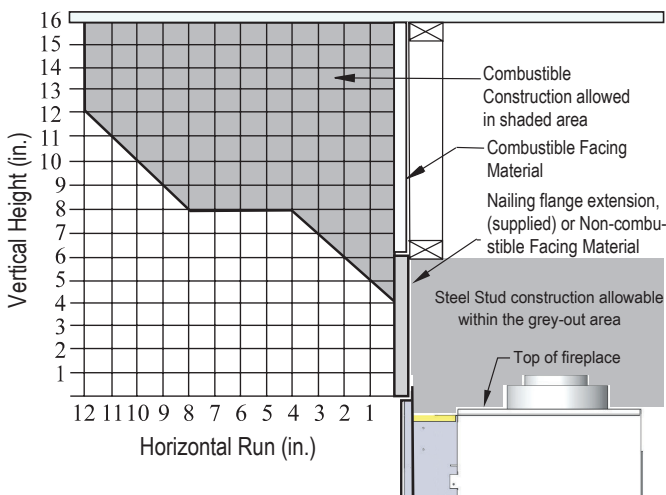


Figure 26. Combustible mantels and facings.

### Mantels & Surrounds

**NOTE:** National Canadian Gas Association mantel test requirements are for fire hazard prevention to combustible materials.

New technology, to meet consumer and government demands for the wise use of energy, has prompted us to manufacture many models of fireplaces which are hot, fuel and energy efficient.

Please be aware; temperatures over the mantel will rise above normal room temperature and walls above fireplace may be hot to touch.

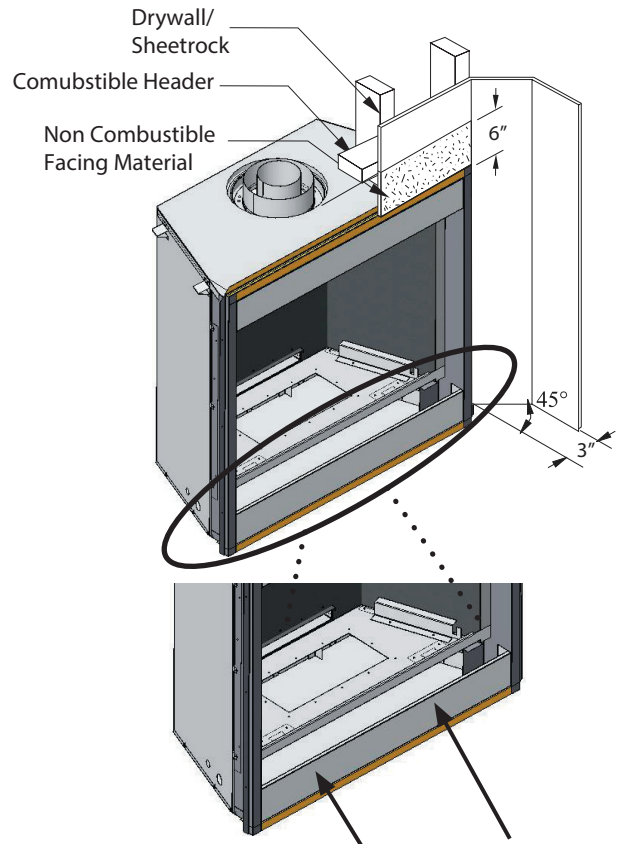
We recommend careful consideration be given to the effects of elevated mantel temperatures which may be in excess of product design, for example: candles, plastic or pictures. This can cause melting, deformation, discolouration or premature failure of T.V. and radio components.



### WARNING!

When covering the upper metal portion of the fireplace, (as shown, Fig.24) with a non-combustible material **Please Note:** The decorative facing materials may be subject to temperatures in excess of 250° F. This should be considered when selecting facing materials.

Side wall clearances are 3". Combustible surrounds may be installed with 3" clearance to the side of the fireplace as shown in *Figure 27*.



### WARNING

When installing the fireplace - gas lines, fittings, accessories or any other objects cannot impede the proper movement of the door buckles.

Figure 27. Combustible surrounds.

### NOTICE

Do not use ammonia based or abrasive cleaners on the glass, they will permanently etch the surface. Use an approved gas fireplace glass cleaner such as Kel-Kem or White off.

### NOTICE

Do not operate this fireplace without the glass door or with a broken glass door.

### NOTICE

Do not install nailing flange when installing a Montigo surround, use equivalent non-combustible.

# Installation



## Section 7: Screen Installation and Removal

### Removing / Attaching Screens:

#### To Remove Screens:

Grasp each top outer corner of the screen with your thumb and finger and pull towards yourself. When the upper Screen Studs are free, lift the screen at an angle from the lower slots from which the Screen Bottom Tabs are held. Place the screen in a safe place.

#### To Install Screens:

Hold the screens at an angle away from the fireplace, and locate the Screen Bottom Tabs at the lower corners of the screen. Place the screen into the Screen Tab Receptacles in the lower section of the fireplace.

Make sure the tabs and screens are lowered all the way down into the Screen Tab Receptacles on the fireplace. Then, push each Upper Screen Stud on the top corners of the screen into the Upper Screen Stud Receptacles in the fireplace.

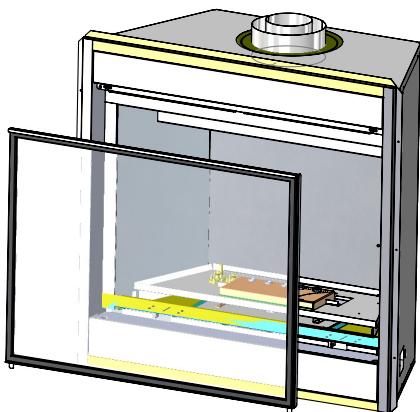


Figure 28. Screen Door Number (Replacement Parts)

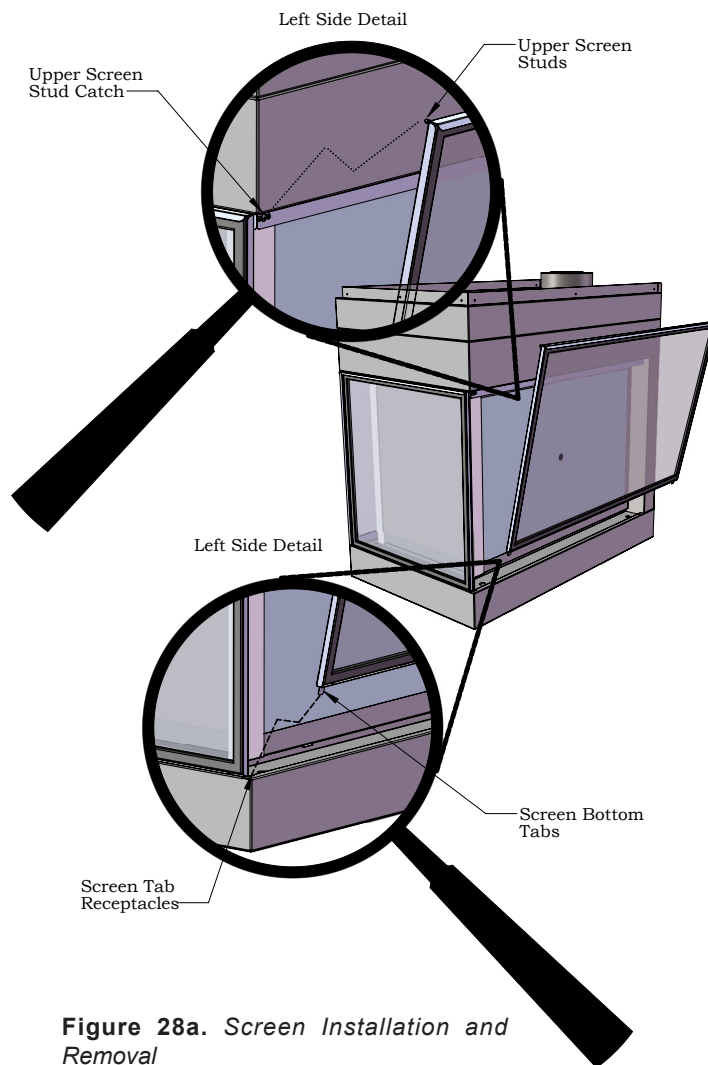


Figure 28a. Screen Installation and Removal

#### Replacement Screens:

For replacement part order numbers, please refer to section "Replacement Parts:" on page 35.

**Note:** Do not operate fireplace without all screens in place.



## Installation

### Section 8: Installing & Removing the Door

#### Removing the door:

The H\*38DF\* doors are removed in a few simple steps. Follow these instructions below to remove the Horizontal access panel, unlatch the door buckles and, remove the door. Replace in reverse order.



### WARNING

When reinstalling door(s), always make sure all door buckles are properly hooked and fully engaged.

#### Step 1: Remove the Horizontal Access Panel:

Remove the Horizontal cover by placing fingers in both finger holes, then pushing away from you and lifting out. Place it aside during maintenance or cleaning. Install in reverse order.



#### Step 4:

Firmly grasp hand-hold end of Door buckle tool and place the machined end in the slot under door frame. (as shown)

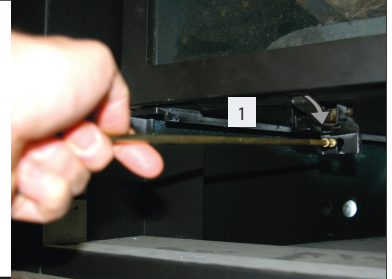


Figure 29b.

#### Step 5:

Ensure the tool is firmly in the lower end of the slot, (as shown), Then pull toward you (Caution: hold the tool securely).

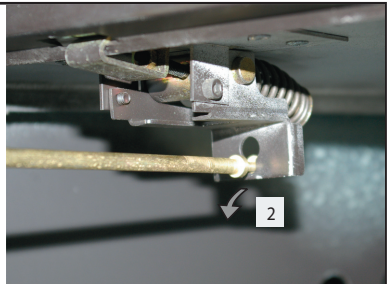


Figure 29c.

#### Step 6:

Pull hard if necessary to release the spring tension. (Caution: The latch springs back with force, hold the tool securely).

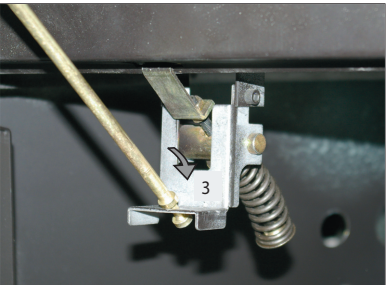


Figure 29d.

#### Step 7:

Remove the tool from the latch slot. Ensure the latches are hanging freely, the hook end is released from the bottom of the door. (Repeat all 4-steps for the remaining latches).

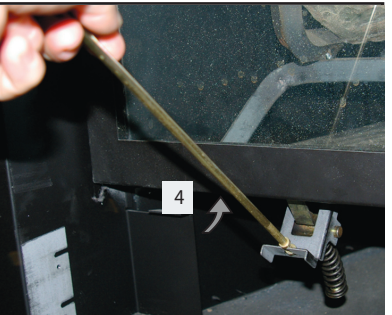
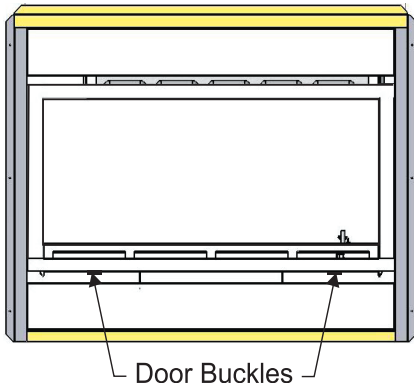


Figure 29e.

Figure 29. Removing and installing the Horizontal Access Panel

#### Step 2: Locate the Door Buckles:



Door Buckles

#### Step 3: Release the Door Buckles



Figure 29a. Door buckle Tool

# Installation



## Step 8: Removing the Door:

Grasp the Door on either side, usually midway and lift upward, lift the door carefully up and away from the front of the fireplace. See Figures 29f. Place the Door aside in a safe place while maintenance and / or cleaning is being performed.

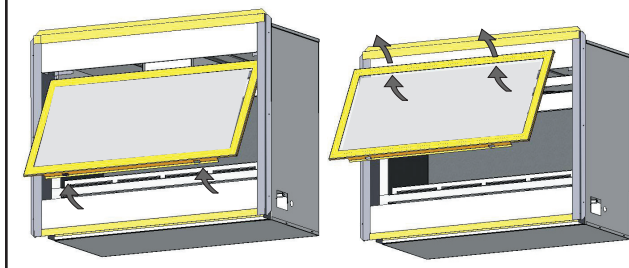


Figure 29f. Removing and installing the glass doors.

## Installing the Door:

To install the door, hook the top edge of the door frame into place. Lower the door into position and follow the previous steps shown in reverse order.



## WARNING

When installing the fireplace - gas lines, fittings, accessories or any other objects cannot impede the proper movement of the door buckles.





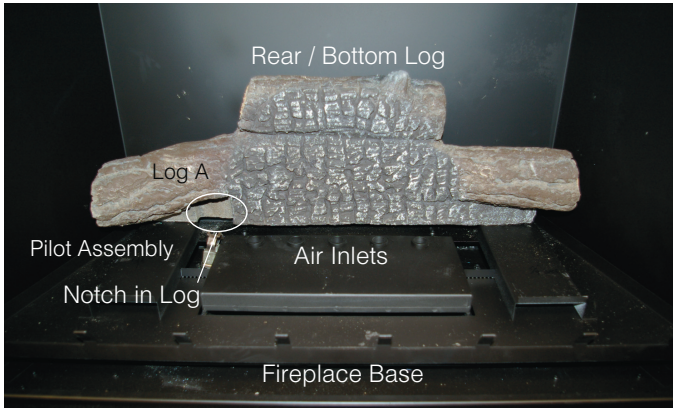
## Installation

### Section 9: Installing the Accessories

#### Installing the Log set:

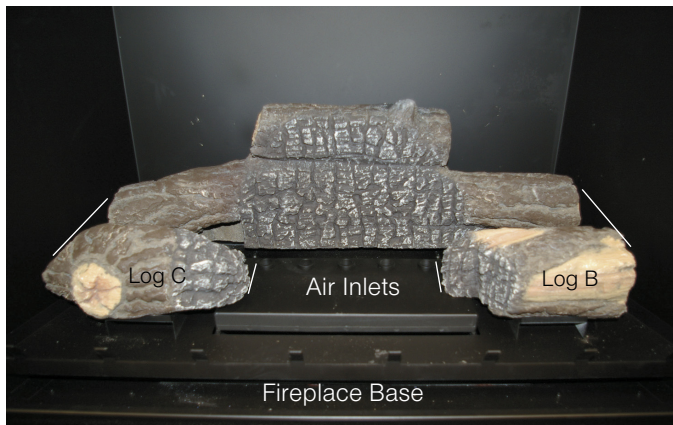
The H38DF\* is supplied with a six ceramic fibre log logset. Unpack the logs and handle them very carefully.

**Step 1.** Remove the glass door as described in the previous Instructions.



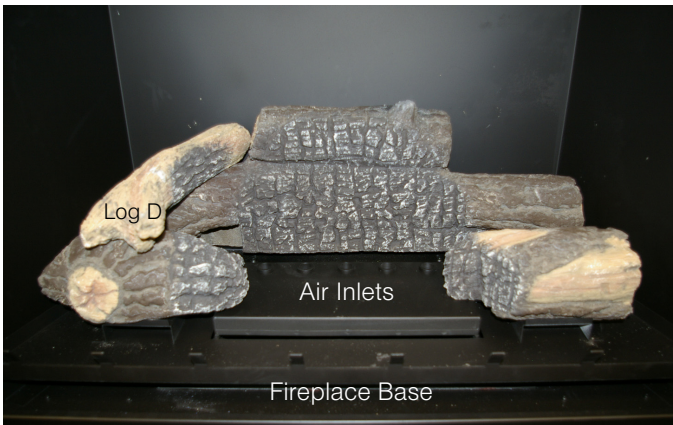
**Figure 30a.** Bottom Rear Log, (Log A).

**Step 2.** Place the bottom Rear log (Log A) as shown in figure 30a.



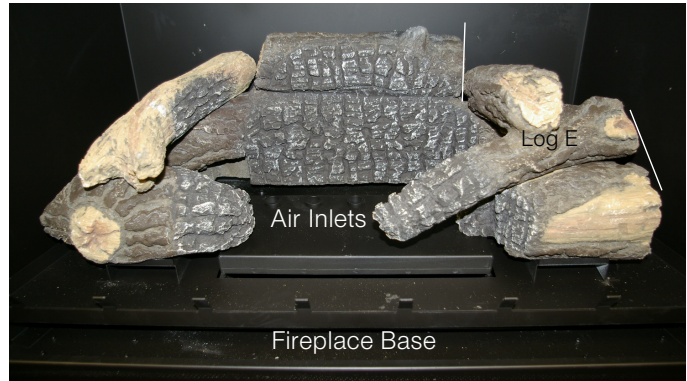
**Figure 30b.** Left front Log, (Log C) and Right front Log, (Log B).

**Step 3.** Place the bottom Right log (Log B) and bottom Left Log, (Log C) as shown in figure 30b.



**Figure 30c.** Top Left Log, (Log D).

**Step 5.** Place Front Left log (Log D) as shown in figure 30c.



**Figure 30e.** Top Right Log, (Log E)..

**Step 6.** Place Front Right log (Log E) as shown in figure 30e.



**Figure 30f.** Front Left Log, (Log F).

**Step 7.** Place Front Left log (Log F) as shown in figure 30f. Set notch in lower end of Log F against stile on Log Grate.



**Figure 30g.** Completed Logset.

## NOTICE

If logs are not placed properly, excessive sooting will result.



# Installation



## Installing Firestones in Natural Gas and Propane Fireplaces

The HL38DF\* fireplace is supplied with firestones. Remove the Door as shown on page 22. Follow these instructions to ensure all parts are removed or replaced as required. Once the glass door is removed place the firestones randomly across the pan as described in *Figure 31 to 31a*.



**DO NOT COVER THE BURNERS or PILOT**



**Figure 31.** Completed firestone installation. Second Gen burner shown.

(Note: DO NOT place ANY firestones on top of the burners or pilot).



**Figure 31a.** Operating gas fireplace with firestones surrounding burner tray.

## Optional Cultured Rocks

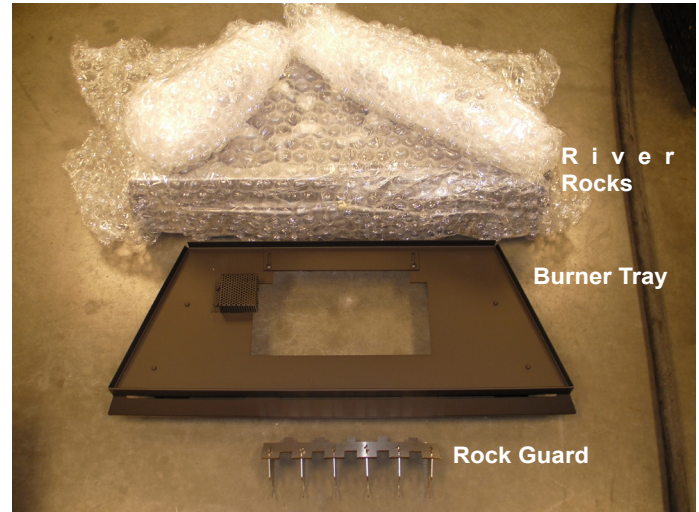
The HL38DF\* has the option of installing the cultured rocks which mimic real stone. These may be spaced at random or in a visual pattern of your preference in the burner tray. See the Montigo web site for photographs and ideas. [www.montigo.com](http://www.montigo.com)

## Designer River Rocks - Converting from H38DFN\* to HR38DFN\*:

To convert your H38DF fireplace to an HR38DF unit with designer river rocks, follow these instructions:

**Note:** Designer River Rock is approved for NG units only.

**Kit Contents:**



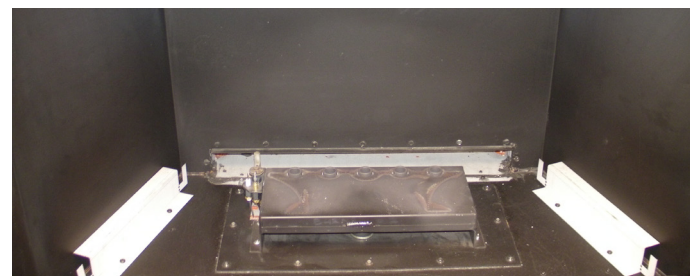
**Figure 32.** Kit Contents

1. Remove existing ceramic logs from H38DF unit.



**Figure 32a.** Firebox with logs prior to ceramic fibre rock installation.

2. Remove lava rocks from lava tray and remove lava tray from around the burner.



**Figure 32b.** Burner without tray.





## Installation

2. Remove the Rock Guard and River Rocks from packaging.
3. Install the new Rock Tray and front cover. Make sure the tray is not sitting on top of the pilot.

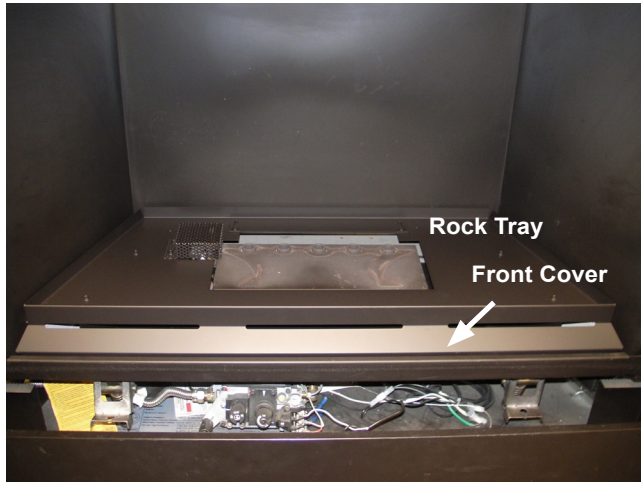


Figure 33. Burner Tray Front Cover

4. For Air Baffle adjustment, see "Section 3-1-2: Air Baffle for H38DF\* & HR38DF\* Only" on page 10
5. Slide the rock guard locator tabs behind the Burner. The rocks on the Rock Guard should line up between the air inlets of the burner.

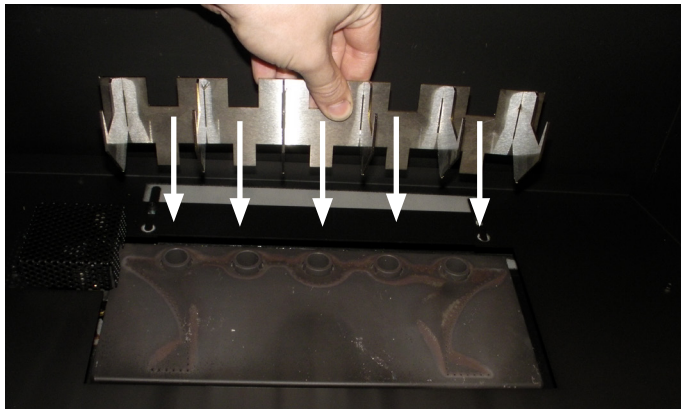


Figure 33a. Pushing the Rock Guard down into place.

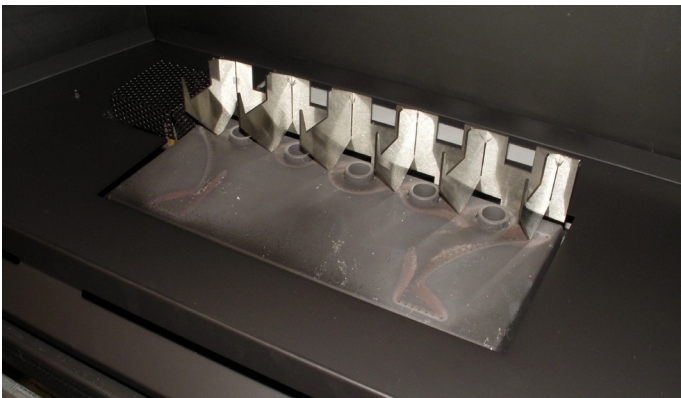


Figure 33b. Completed Placement of Rock Guard.

### Installing the Designer River Rocks:

The HR38DF\* is supplied with (29) twenty-nine faux ceramic fibre river rock. Unpack the rocks and handle them very carefully. Shown Below:

1. Remove the glass door as described in the previous Instructions.

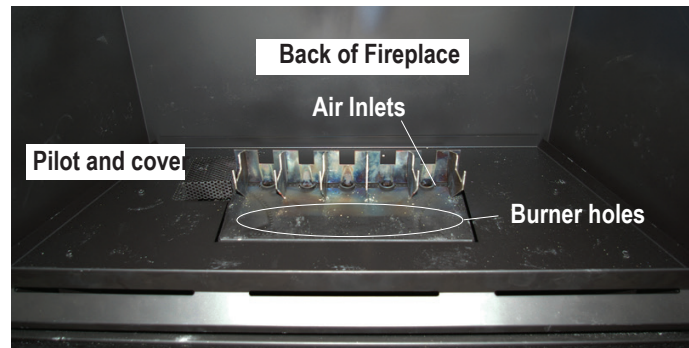


Figure 33c. Firebox prior to faux ceramic fibre rock installation.

2. Install Rear faux "A" ceramic 3 in 1 Rock as shown in Figure 33d.

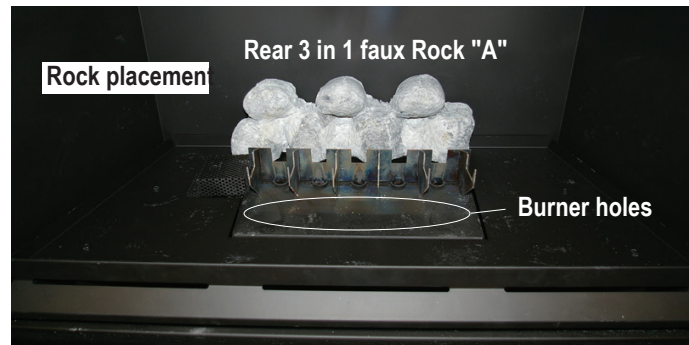


Figure 33d. Placement of Rear faux ceramic rock "A" (flat surfaces of rock on bottom pan of the fireplace). Note size and location of rock.

3. Install Lower (17) seventeen Faux Rock "B" as shown in Figure 33e. Note: place cut surfaces of Rocks face down on firebox Pan.



Figure 33e. Placement of (17) seventeen Lower "B" faux ceramic rocks. Note approximate location and placement. (Do not cover the burner holes if possible). (Place one of the rocks on top of the Pilot cover \*).



# Installation



4. Next step, install the Upper (8) eight Faux Rock "C" as shown in *Figure 33f*. Note: place cut surfaces of Rocks face down on lower Rocks.



**Figure 33f.** Placement of (8) eight LH & RH Side "C" faux ceramic rocks. (Marked). Note: approximate location and placement. (Place on top, in between the lower layer rocks in a pleasing pattern).

5. Next step, install the Front (3) three Center Front Faux Rocks "D" as shown in *Figure 33g & 33h*. Note: place cut surfaces of Rocks face down on lower Rocks.



**Figure 33g.**



**Figure 33h.** Completed Placement of Faux Rocks

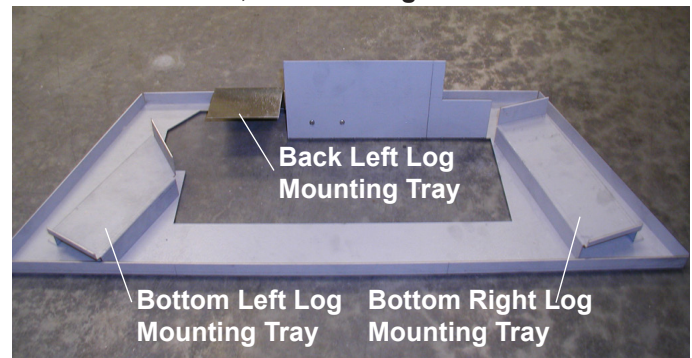
Note: You may have to adjust these three Faux rocks to produce a pleasing flame pattern and reduce sooting.

## Installing the Wildfire Log set:

The HW38DF\* is supplied with five ceramic fibre logs. Unpack the logs and handle them very carefully.

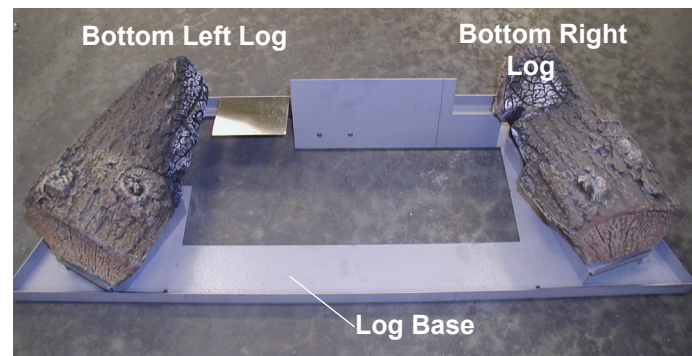
**Step 1.** Remove the glass door as described in the previous Instructions

2. The base log is factory-installed.
3. Arrange the ember chips on top of the burner tray. Care should be taken when placing the ember chips, as blocked burner ports may cause an incorrect flame pattern, carbon deposits and delayed ignition. Also, the chips must never be placed in a way that obstructs any of the air inlet ports, located at the rear of the burner, as shown in *figure 34b*.



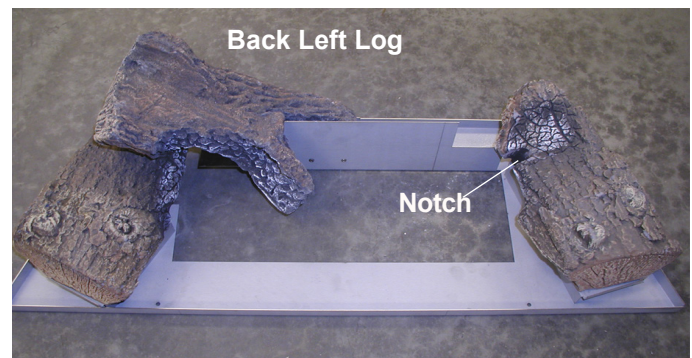
**Figure 34.** Log mounting base, placement locations.

All ceramic fibre Logs have been designed to enable quick and easy placement. Please follow the instruction below.



**Figure 34a.** Bottom left & right log placements.

**Step 2.** Place the bottom left and right logs as shown above in *figure 34a*.



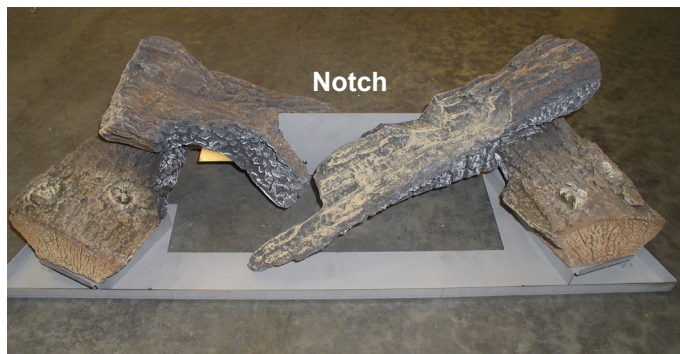
**Figure 34b.** Back Left log placement.



## Installation

**Step 3.** Place the back left log on top of the bottom left log, while resting the right side of the log on the mounting tray. As shown in *figure 34b*.

**Step 4.** Place the top right log as shown below in *figure 34c*. Align the tab on the underside of the log, far right end, with the provided notch in the bottom right log, *Figure 34b*.



**Figure 34c.** *Top right log placement.*

**Step 5.** Rest the top log in the provided notch on top of the Top right log, *figure 34c*.

**Step 6.** Place the left end of the log as shown below in *figure 34d*



**Figure 34d.** *Completed log placement.*



**Figure 34e.** *Ember placement, (fill voids between front logs and along the front of the grate / pan).*

### NOTICE

If logs are not placed properly, excessive sooting will result.



# Installation



## Installing Porcelain Panels

The HW38DF fireplace has the option of porcelain panel refractory. Follow these instructions to ensure all parts are removed or replaced as required.

**CAUTION!****PORCELAIN PANELS ARE EXTREMELY FRAGILE**

1. Detach screen and door and remove existing media.



2. Remove burner tray, and additional features if necessary (ie: wrought iron grate, log mounting tray)



3. Remove refractory holding clip and carefully remove refractory from left side. The panel is extremely fragile, handle carefully.



4. Gently slide out rear diagonal piece



5. Remove right side refractory piece as shown in step 3

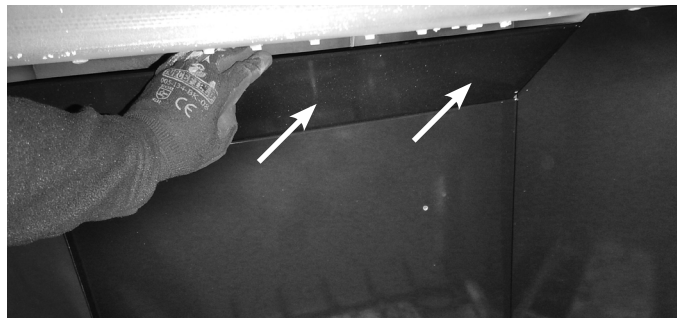




## Installation



6. Remove rear piece



9. Install rear diagonal panel, sitting atop the rear piece and leaning against the right side panel.



### CAUTION!

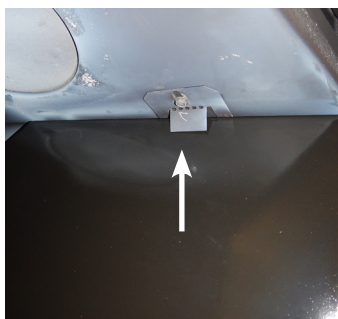
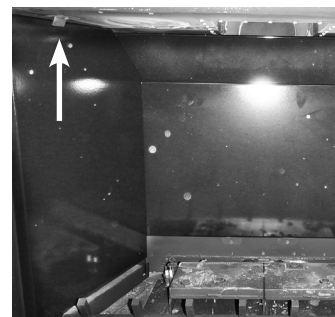
WEAR COTTON GLOVES, TAKE EXTREME CARE HANDLING PORCELAIN PANELS, SCRATCHES VERY EASILY.



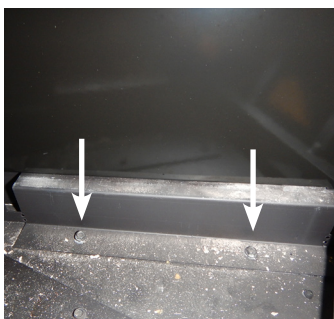
7. Install rear porcelain panel, where refractory was sitting.



10. Install left side panel and hold in place with clip provided.



8. Install right side panel and hold in place with clip provided. NOTE: bottom of left and right side panels have tabs that are pushed behind the ledge they sit on. In order to get these clips in place, screws holding ledge may need to be loosened.



11. Panel installation is now complete. Re-install log mounting tray, log set, embers, wrought iron grate (if applicable) door, valve blind and screen.



Figure 34f. Completed porcelain panel installation.



# Operation



## Section 10: Operation - Start-up Sequence

### For Your Safety - READ BEFORE LIGHTING:

**! DANGER**



**HOT GLASS WILL CAUSE BURNS.**  
**DO NOT TOUCH GLASS UNTIL COOLED.**  
**NEVER ALLOW CHILDREN TO TOUCH GLASS.**

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

**! WARNING**

If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.




**WARNING/ CAUTION: Hot while in operation. Do not touch. Severe burns may result. Keep children, clothing, furniture, gasoline and other liquids having flammable vapours away.**

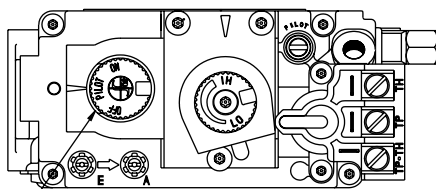
**See installation and operating instructions accompanying this appliance.**

- A. This appliance is equipped with an ignition system that lights the pilot burner automatically. Do not attempt to light the pilot by hand.
- B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- What To Do If You Smell Gas:**
- Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the Fire Department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempt to repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system, and any gas control which has been under water.

*Standing (Continuous) Pilot Ignition (SIT NOVA 820)*

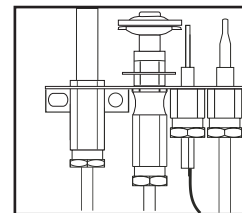
### Lighting Instructions:

1. **STOP!** Read the safety information above on this label.
2. Lift out the lower Horizontal access panel.
3. Push in gas control knob and turn clockwise  to "OFF."
4. Wait five (5) minutes to clear out any gas. Smell for gas, including near the floor. If you then smell gas, **STOP!** Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Locate pilot burner (See illustration at right.) and follow steps below.
6. Turn knob on gas control counter clockwise  to "PILOT."
7. Push in gas control knob completely and hold. Light with Piezo Igniter button. Continue to hold the control knob in for about (1) minute after the pilot is lit. Release the knob and it will pop back up. Pilot should remain lit. If it goes out repeat steps 3 through 8.
  - If knob does not pop up when released. Stop and immediately call your service technician or gas supplier.
  - If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.
8. Push in gas control knob and turn counter-clockwise  to "ON."
9. Replace the lower Horizontal access panel.
10. Turn on remote switch to ignite fire.




Gas Control Knob  
(Shown in "Pilot" position.)

**NOTE:** Gas control knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force.



### To Turn Off Gas To Appliance:

1. Turn off remote switch.
2. Lift out the lower Horizontal access panel.
3. Push in gas control knob slightly and turn  clockwise to "Off". Do not force.
4. Replace the lower Horizontal access panel.

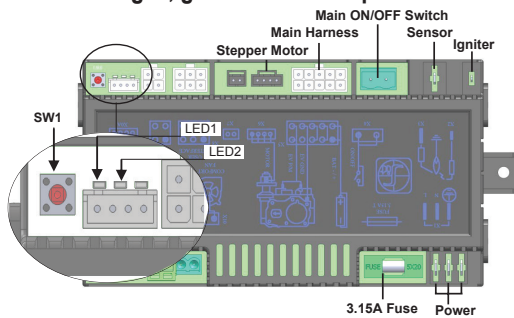


# Operation

## SIT Proflame 2 Electronic Ignition

### Lighting Instructions:

1. STOP! Read the safety information above on this label.
2. Remove the lower Horizontal access panel.
3. Turn "ON" manual "ON/OFF" switch located below the horizontal access panel (if available).
4. Turn Incoming gas valve to the "ON" position.
5. Wait 5 minutes to clear out any gas. If you smell gas, STOP! Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.



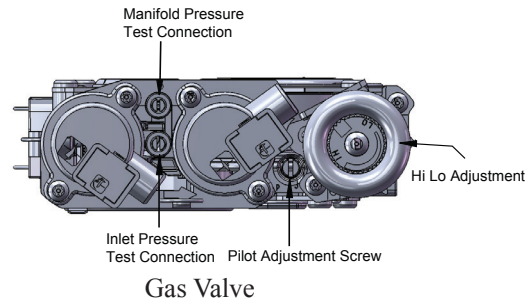
SW1 = Programing Button

LED1 = Red Diagnostic Light

LED2 = Amber Programing Remote Control Light

Typical Control Module shown

6. Turn fireplace "ON" using wall switch or remote control.
7. If the Fireplace does not light, the System will cycle through two trials, (one minute audible clicking, thirty seconds of silence, and then another one minute of audible clicking). If the system locks out due to inadequate gas flow, refer to "Troubleshooting" in instruction guide.
8. After completion of the information in the Troubleshooting section, Repeat step 5.
9. If the system will not function correctly, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



### To Turn Off Gas To Appliance:

1. Turn off fireplace using wall switch or remote control.
2. Remove the lower Horizontal access panel.
3. Turn the incoming gas control valve to "Off".
4. Replace the lower Horizontal access panel.

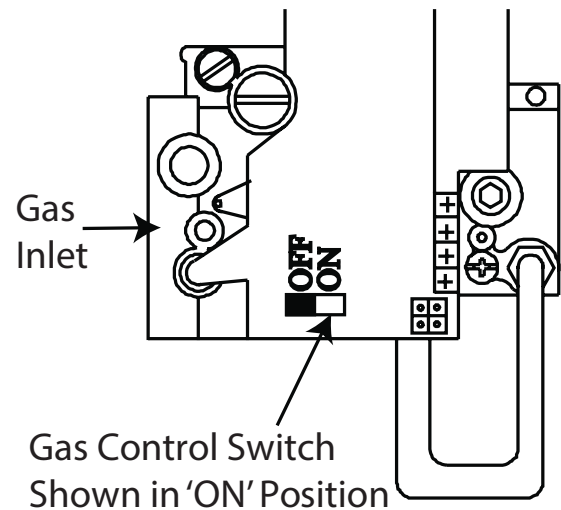
# Operation



*Honeywell Electronic Ignition*

## Lighting Instructions:

1. **STOP!** Read the safety information above on this label.
2. Lift out the lower Horizontal access panel.
3. Turn switch on the gas control to "OFF".
4. Wait 5 minutes to clear out any gas. If you smell gas, **STOP!** Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Turn switch on the gas control to "ON". **NOTE:** This unit is equipped with an ignition system that lights the pilot burner automatically. Do not attempt to light the pilot by hand.
6. Turn on wall switch.
7. Replace the lower Horizontal access panel.
8. If the fireplace does not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



## To Turn Off Gas To Appliance:

1. Turn off remote switch.
3. Turn the switch on the gas control to "Off".



## Section:

# Operation

### Optional Remote Operation

The Proflame 2 System consists of the following elements:

1. Pilot Assembly
2. Proflame Gas Valve.
3. Proflame 2 Control Module
4. Wiring Harness
5. Variable Speed fans\*
6. Proflame 2 remote control
7. Battery Pack
8. Manual override switch

NOTE: Can not be used with home automation systems.

\*If applicable

The Proflame 2 Transmitter controls the following fireplace functions:

1. Main Burner On/Off
2. Main Burner flame modulation (6 levels).
3. Choice of standing or intermittent pilot (CPI/IPI).
4. Thermostat and Smart thermostat functions.
5. Fan speed modulation\* (6 levels).

The Proflame 2 Transmitter uses a streamlined design with a simple button layout and informative LCD display. A Mode Key is provided to index between the features and a Thermostat Key is used to turn On/Off or index through Thermostat functions, see Figure 35. Additionally, a Key Lock feature is provided.

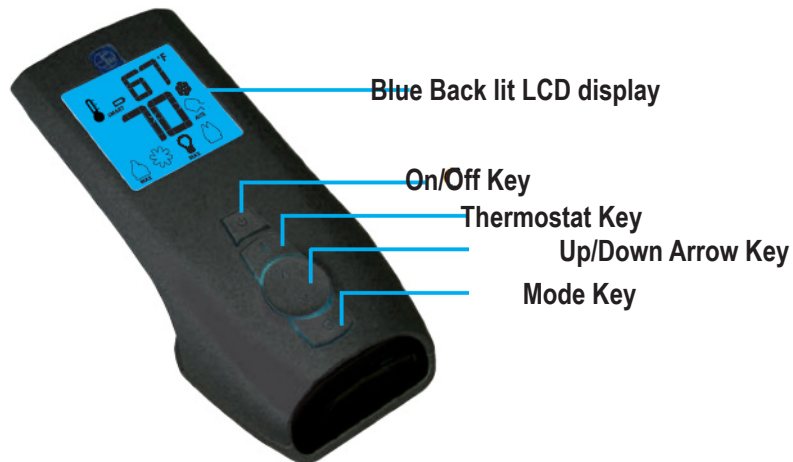
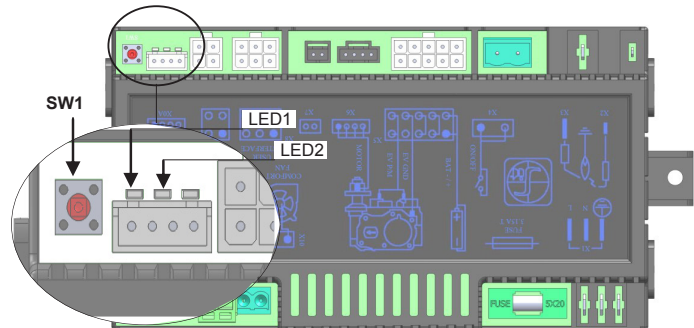


Figure 35.



SW1 = Programing Button

LED1 = Red Diagnostic Light

LED2 = Amber Programing Remote Control Light

Figure 36. Proflame 2 Control Module



## WARNING

Do not expose remote control to temperatures below 0°C (32°F) or above 50°C (122°F)



## CAUTION

Property Damage Hazard. Excessive heat can cause property damage. The appliance can stay lit for many hours. Turn off the appliance if it is not going to be attended for any length of time.

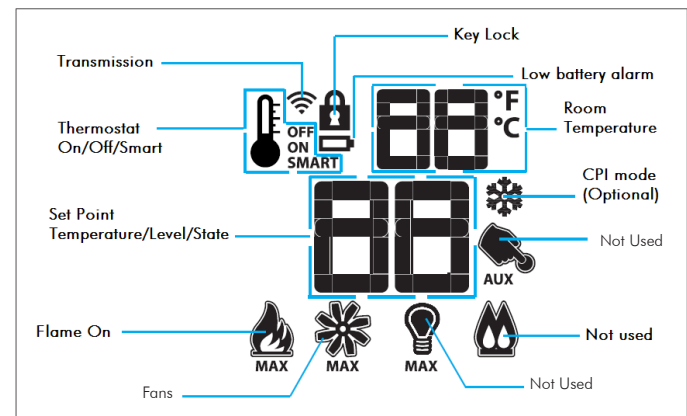


Figure 37. Remote Control LCD Display

# Operation



## Initializing the System for the first time

1. Set master override switch to off position.
2. Install four (4) AA batteries into the battery holder.
3. Install three (3) AAA batteries in the back of the remote control.

Note the polarity of batteries and install them as indicated by the silk screen (+/-) on the holder.

4. Connect AC Power (115 volts, 60 Hz) to fireplace.

## Operating the System for the first time

5. Press SW1 button on the control module. The control module will beep three (3) times and an amber LED is illuminated to indicate that the IFC is ready to synchronize with a remote control within 10 sec. Push the ON button. The control module will "beep" four (4) times to indicate transmitter's command is accepted.

The System is now initialized.



## WARNING

**Battery operated device.** Read the battery instructions before installing them into the system. Do not expose any battery, or its holder, or a device in which batteries are installed, to a working temperature greater than 54°C / 129°F.



Figure 38. Remote Control Battery Compartment

## Temperature indication Display

With the system in the "Off" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the Remote Control to verify that a C or F is visible to the right of the Room Temperature display.

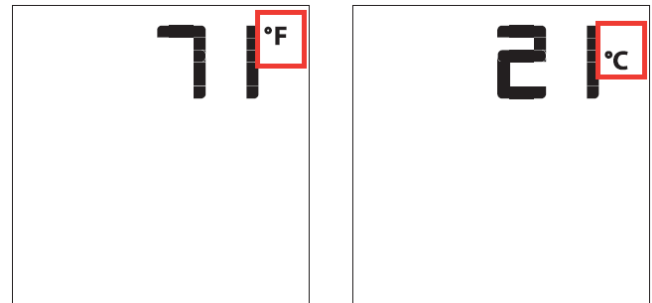


Figure 39. Remote Control display in Fahrenheit & Celsius.

## Turn On the Fireplace

With the system Off, turn the master override switch to on and press the On/Off Key on the Remote Control. The Remote Control display will show some other active Icons on the screen. At the same time the Control Module will activate the fireplace. A single "beep" from the Control Module will confirm reception of the command.

## Turn Off the Fireplace

With the system On, press the On/Off Key on the Remote Control. The Remote Control LCD display will only show the room temperature. At the same time the Control Module will turn off the fireplace. A single "beep" from the Receiver confirms reception of the command.



Figure 38. Remote Control Display



## Section:

# Operation

## Remote-Flame Control

When you turn on the fireplace it starts on high. The proflame 2 has six (6) flame levels. Each time you press the Down Arrow Key once the flame height will reduce by one step.

You can continue this until the main burner flame turns off. You can still operate the accent lights and fans in this mode.

If the main burner flame is off and you press the up arrow key once, the flame will automatically go to high.

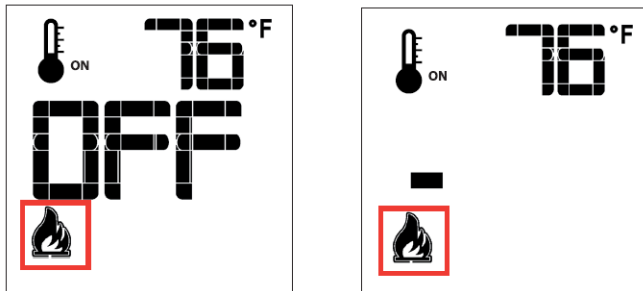


Figure 39. Flame Off and Flame Level 1.

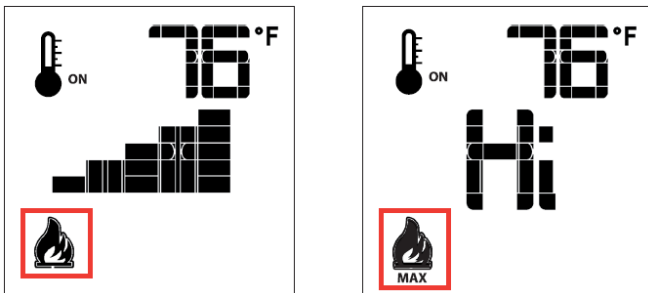


Figure 40. Flame Level 5 and Flame Level Maximum.

## Room Thermostat (Remote Control Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate the function, press the Thermostat Key, see Figure 41. The LCD display on the remote control will change to show that the room thermostat is "On" and the set temperature is now displayed. To adjust the set temperature press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.

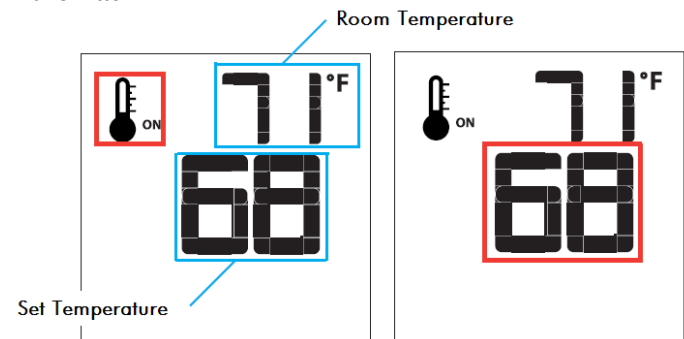


Figure 41. Setting Room Thermostat

## Smart Thermostat (Remote Control Operation)

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down. To activate the function, press the Thermostat Key, see Figure 35, until the word "SMART" appears to the right of the temperature bulb graphic, see Figure 42.

**NOTE:** When smart Thermostat is activated, manual flame height adjustment is disabled.

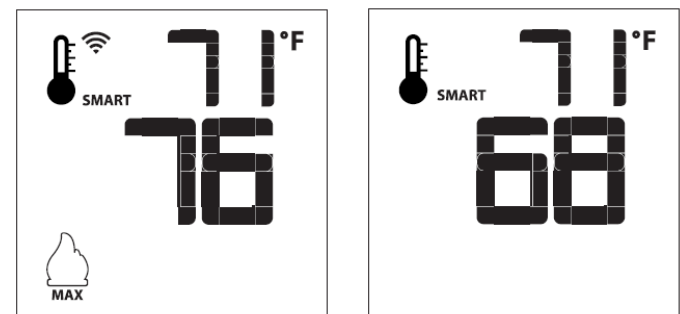


Figure 42. Smart flame function



# Operation



## Disabling Thermostat

Some jurisdictions and bedroom installations require the thermostat to be disabled.

1. Partially take out one battery, see Figure 43.
2. Insert the battery while holding down the thermostat button. The remote screen will display 'Clr' while the button is held down. See Figure 44.
3. To enable thermostat repeat steps 1-2. The remote screen will display 'set' while the thermostat button is held down.



Figure 43.



Figure 44.

## Fan Speed Control

The fireplace is equipped with optional hot air circulating fans. The speed of the fans can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key, see Figure 35, to index to the fan control icon, see Figure 45. Use the Up/Down Arrow Keys to turn on, off, or adjust the fan speed. A single "beep" will confirm reception of the command.

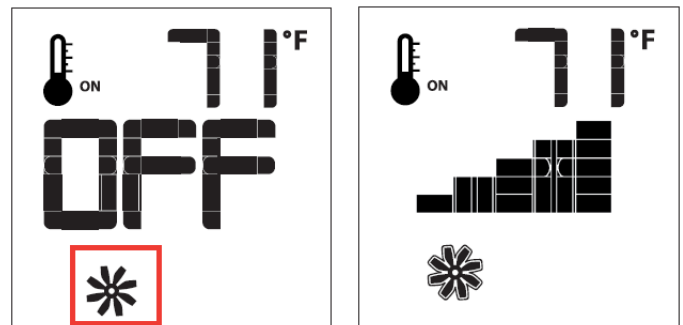


Figure 45. Fan Speed Control



## Section:

# Operation

## Continuous Pilot (CPI) Selection (Optional)

In cold weather climates, the pilot burner can stay on continuously to prevent condensation or cold air temperatures near the fireplace glass. Note, some jurisdictions do not permit use of continuous pilot system. Check local codes or contact your Montigo dealer.

With the system in "off" position press the Mode Key, see Figure 35, to index to the CPI mode icon, see Figure 47. Pressing the Up Arrow Key will activate the Continuous Pilot Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single "beep" will confirm the reception of the command.

### NOTE:

- Requires CPI/IPI jumper cable installed, see page 21.

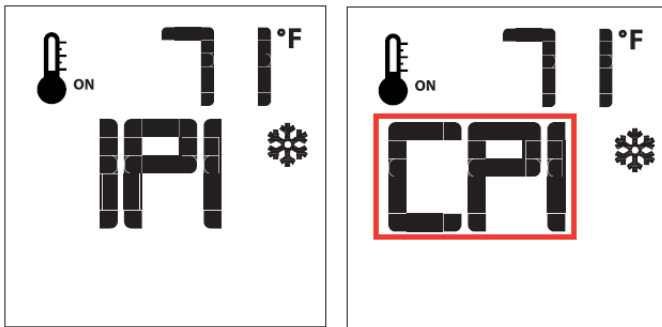


Figure 47. Continuous Pilot / Intermittent Pilot Selection

## Key Lock

This function will lock the keys to avoid unsupervised operation. To activate this function, press the Mode and Up Keys at the same time, see Figure 48. To de-activate this function, press the Mode and Up Keys at the same time.

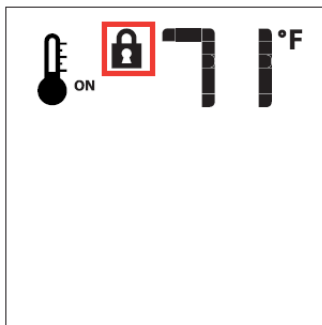


Figure 48. Key Lock

## Low Battery Power Detection

The life span of the batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc.

### Remote Control

When the Remote Control batteries are low, a Battery Icon will appear on the LCD display of the Remote Control, see Figure 49, before all battery power is lost. When the batteries are replaced this icon will disappear.

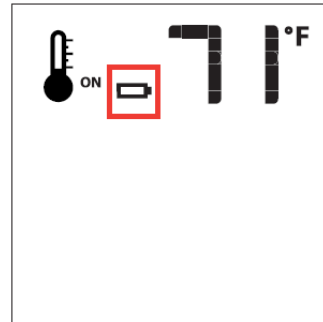


Figure 49. Low Battery Power Detection

### Control Module

When the back-up batteries are low, a "double-beep" will be emitted from the IFC when it receives an On/Off command from the Remote Control. This is an alert for a low battery condition of the receiver and after that no more commands will be accepted. When the batteries are replaced the "beep" will be emitted from the receiver as soon as powered.

# Maintenance



## Maintenance

### Lighting Instructions

See pages 27 to 29.

### General

- **Have the fireplace and installation inspected yearly.** The inspection must include, but is not limited to, the following:
  - A visual check of the entire vent system and termination.
  - An inspection of the explosion relief flappers and the door gaskets to ensure a proper seal.
  - An inspection of the burner, vent run, and primary air openings.
  - An inspection of the gas valve, gas components, and pilot flame. For your convenience a 1/8" manifold pressure tap is supplied on the gas valve for a test gauge connection.
  - Ensure proper log placement as per this manual.
  - Inspection of all optional equipment; fans, thermostats, etc.
  - Inspection of all glass doors and screen for damage and proper installation
- **For Natural Gas** this appliance requires a minimum inlet pressure of 5.5" W.C. and a manifold pressure of 3.5" W.C.
- **For Propane Gas** this appliance requires a minimum inlet pressure of 11" W.C. and a manifold pressure of 10" W.C.
- Always keep the fireplace area clear and free of combustible materials, as well as gasoline and other flammable vapours and liquids.
- Do not use this appliance if *any part has been under water*. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### Cleaning

When the fireplace is first activated, there may be some smoking and a visible film may be left on the glass. This is a normal condition, and is the result of burning of protective coatings on new metal.

- Glass must be cleaned periodically to remove any film (which is a normal by-product of combustion) which may be visible. Film can easily be removed by removing the door, as shown on Page 22. Handle the door carefully, and clean it with nonabrasive glass cleaners. One of the most effective products is Kel Kem.
- Silicone seals on inner door during initial firing will "off gas", leaving a visual deposit of a white substance on combustion chamber walls. This can easily be removed from the chamber walls using normal household products.
- Use a vacuum cleaner or whisk broom to keep the control compartment, burner, and firebox free from dust and lint.
- Logs may be cleaned periodically with a vacuum to remove soot or other contaminants.



### CAUTION!

- Fireplace gas control must be in the "OFF" position and pilot and main burners extinguished when cleaning appliance with a vacuum.
- Doors can get very hot. Handle only when cool.

### Hi-Lo Burner Adjustment: (SIT Nova 820).

The H\*38DF\* is equipped with an adjustable burner, allowing you to raise or lower the flames. To adjust the flames, locate the black knob marked 'Hi-Lo', in the centre of the gas control valve (See Figure 32).

- To raise the flame height, turn the black knob (located behind the lower control compartment) counter-clockwise.
- To lower the flame height, turn clockwise.

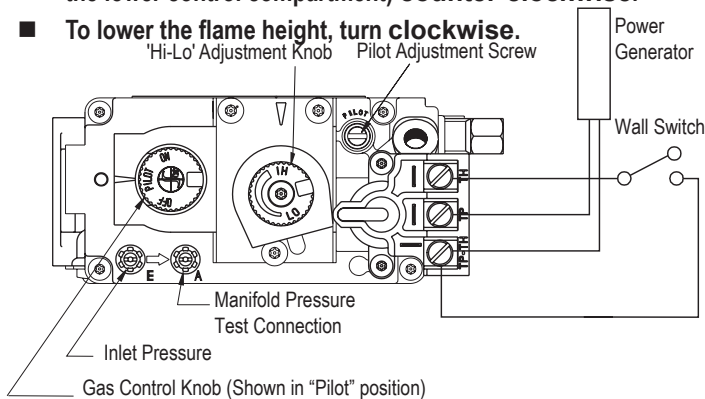


Figure 50. 'Hi-Lo' Adjustment on the SIT Nova 820 gas valve.

### Hi-Lo Burner Adjustment: (SIT Proflame 2).

The H\*38DFI is equipped with an adjustable burner, allowing you to raise or lower the flames. To adjust the flames, locate the black knob marked 'Hi-Lo', in the centre of the gas control valve (See Figure 33).

- To raise the flame height, turn the black knob (located behind the lower control compartment) counter-clockwise.
- To lower the flame height, turn clockwise.

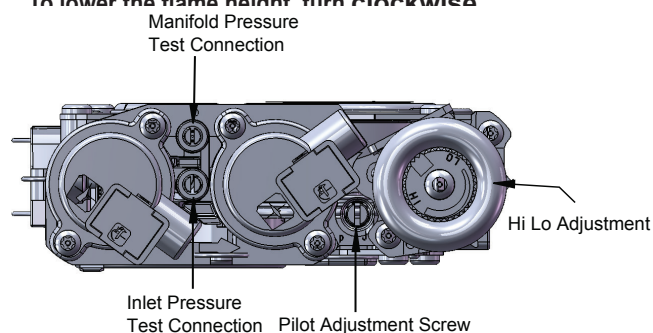
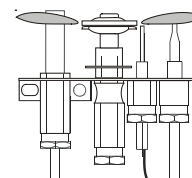


Figure 51. 'Hi-Lo' Adjustment on the SIT Proflame 2 gas valve.

### Pilot Burner Adjustment.

1. Locate Pilot Adjustment Screw. (See figure 32 or 33.)
2. Adjust pilot screw to provide properly sized flame as shown.
3. After installing or servicing, leak test with a soap solution with main burner on. Coat pipe and tubing joints, gasket etc. with soap solution. Bubbles indicate leaks. Tighten any areas where the bubbles appear until the bubbling stops completely.





# Maintenance

## Troubleshooting:

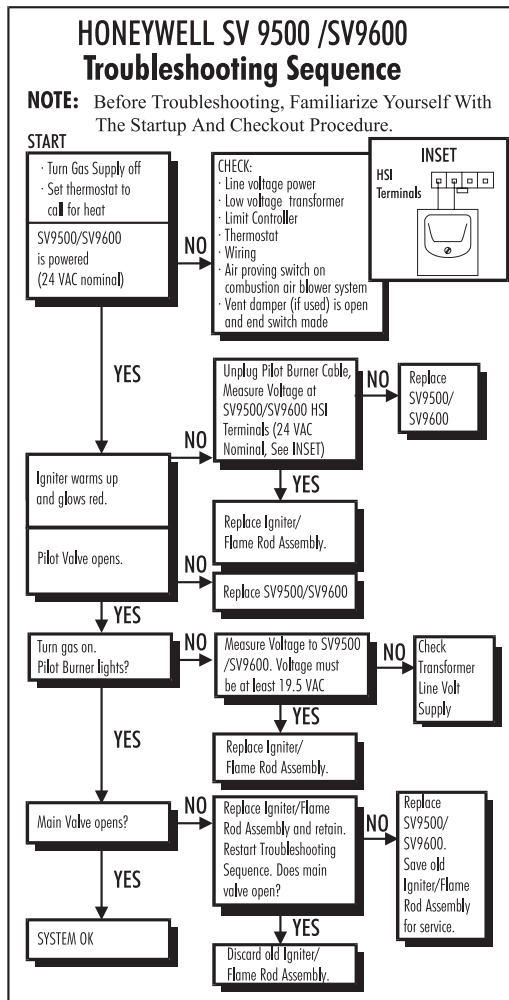
### SIT Nova 820:

The following is a troubleshooting chart of possible problems:

PROBLEM	CORRECTIVE ACTION
Noisy Pilot Flame	Locate pilot adjustment screw on gas control valve. Flame is decreased by turning adjustment screw clockwise.
Pilot won't ignite	Disconnect remote wires and try to light pilot. If pilot now works, remote connections are faulty. Check wiring diagram figure 30.
Main burner will not light	1. Check wiring (see figure 30). 2. Check wall switch for proper connection.

### Honeywell:

The following is a troubleshooting chart of possible problems:



### SIT Proflame 2:

The following is a troubleshooting chart of possible problems:

PROBLEM	SOLUTION
Pilot Igniter won't spark	1. Check the MAIN ON-OFF switch (typically located below the valve cover) and turn ON 2. Ensure main power is ON or new batteries are installed in the remote control and backup battery pack (if available). 3. Check the 3.15A fuse in the control box and replace if necessary
Pilot Igniter sparking, but Pilot burner will not light	1. Verify the Inlet and Manifold Gas Pressure are within acceptable limits 2. Check all connections to gas valve 3. Check connection to stepper motor (if available)
Pilot lights, but Main burner will not Light	1. Check and verify all wiring connections as per the wiring diagram. 2. Verify the inlet and Manifold Pressure are within acceptable limits
Pilot lights, but Main burner will not Light and igniter continues to spark	1. Check the Pilot Flame Sensor Rod and clean with steel wool or similar. 2. Check the Pilot hood and clean with steel wool if dirty. 3. Adjust pilot flame using the pilot adjustment screw if the pilot flame is too long or too short (Flame should fully engulf the sensor rod and must be stable). 4. Check and make sure the ground wire from the pilot is connected to the fireplace body.
Fans not working	1. Ensure main power is ON (fireplace may be operating on back up batteries). 2. Check the 3.15A fuse in the control box and replace if necessary

If your fireplace still does not operate correctly, consult your local Montigo dealer.

All service and repairs should be performed by a qualified Technician.

All spare parts, optional fans, and optional trim finishes are available from your local Montigo dealer.

### Annual inspection list for determining safe operation of a direct vent gas fireplace

- 1) Inspect and operate the pressure relief mechanism to verify relief mechanisms are free from obstruction to operate.
- 2) Clean glass window with a suitable fireplace glass cleaner. Abrasive cleaners must not be used. Be careful not to scratch the glass when cleaning.
- 3) Inspect the operation of the flame safety system Pilot or Flame rectification device.
- 4) Inspect and ensure the lighting of the main burner occurs within 4 seconds of the main gas valve opening. Visual inspection should match that outlined in the appliance instruction manual. Inspect primary air openings for blockage.
- 5) Inspect condition of vent and vent terminal for sooting or obstruction and correct if present.
- 6) Vacuum and clean any debris in the firebox that is not supposed to be there.
- 7) Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than 30 seconds.
- 8) Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.

## Replacement Parts

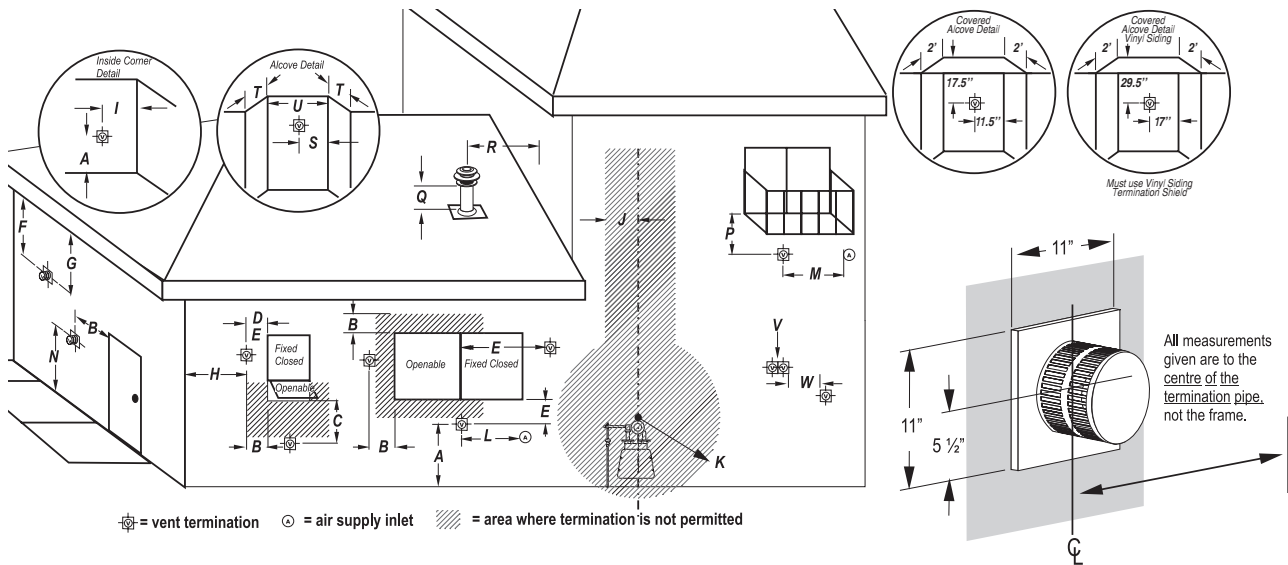
### Replacement Parts:

Standing Pilot - Replacement Parts List		
	H38DF	HL38DF
Log Set	RLGSH38E	N/A
NG Gas Valve	RGC1006	
Propane Gas Valve	RGC1005	
NG Pilot	RPA020	
Propane Pilot	RPA021	
NG Burner	Contact Local Montigo Dealer	
Propane Burner		
Thermocouple	RTC182	
Thermopile	RPG001	
Piezo Ignitor	PIEZO	
Pilot Tubing	RPTA03	
Door	RDTH38	
Replacement Screen	RSCH38	

SIT IPI Proflame 2 - Replacement Parts List			
	HP38DF	H38DF	HL38DF
Log Set	RLGSH38E	RLGS47	N/A
NG Gas Valve (Hi Low)	RGC3044		
Propane Gas Valve (Hi Low)	RGC3045		
NG Gas Valve (with stepper motor)	RGC3033		
Propane Gas Valve (with stepper motor)	RGC3034		
NG Pilot Assembly	RPA035		
Propane Pilot Assembly	RPA036		
Ignitor Probe Assembly	RGC3075		
Flame sensor rod assembly	RGC3076		
Pilot Tubing	RPTA03		
Door	RDTH38		
Control Module	RGC3095		
Proflame Transmitter	RGC3063		
Replacement Screen	RSCH38		

# Appendix

## Appendix A: Venting Terminations



	Location	Canada*	USA**
A	clearance to the termination frame above grade, veranda, porch, deck, or balcony	12 inches	12 inches
B	clearance to top of doors or operable windows	12 inches	12 inches
C	clearance to sides or bottom of door or operable windows	12 inches	9 inches
D	clearance to permanently closed window when installed with approved glass penetration termination	0	0
E	clearance to permanently closed window Recommended to prevent condensation	16 inches	16 inches
F	clearance to ventilated soffit located within a horizontal distance to 24 inches from centerline of termination	22 inches	22 inches
G	clearance to unventilated soffit	30 inches to combustibles 16 inches to non-combustibles	30 inches to combustibles 16 inches to non-combustibles
H	clearance to outside corner	9 inches	9 inches
I	clearance to inside corner	12 inches	12 inches
J	clearance to each side of the vertical centerline of a metre or regulatory assembly to a maximum vertical distance of 15ft	3 feet	3 feet
K	clearance to service regulator vent outlet	3 feet	3 feet
L	clearance to non mechanical air supply inlet to the building or combustion air inlet to other appliance for appliance ≤ 100,000 BTU/H (30 kW)	12 inches	12 inches
M	clearance to forced air supply inlet	6 feet	3 feet above air inlet
N	clearance above paved sidewalk or paved driveway located on public property	7 feet	7 feet
P	clearance under veranda, porch, deck, or balcony	22 inches to combustibles 16 inches to non-combustibles	22 inches to combustibles 16 inches to non-combustibles
Q	clearance above roof	2 feet	2 feet
R	clearance to adjacent walls and neighboring buildings	2 feet	18 inches
S	clearance from corner in recessed location	12 inches	12 inches
T	Maximum depth of recessed location	4 feet	4 feet
U	Maximum width for back wall of recessed location	2 feet	2 feet
V	Horizontal clearance between two terminations that are level	0	0
W	Horizontal clearance (centre to centre) between two terminations that are not level	18 inches	18 inches

Note 1: For N a vent shall not terminate directly above the sidewalk or paved driveway which is located between two single family dwellings and serve both dwelling.

Note 2: For P only permitted if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor

Note 3: For J, K, and as specified in CGA B149 installation code. Local codes or regulations may vary.

\* Based on CGA B149.1 Natural Gas and Propane installation code. Local codes may vary, please check with local regulatory agency.

\*\* Based on ANSI Z223.1/NFPA 54 National Fuel Gas Code. Local codes may vary, please check with local regulatory agency.



## Appendix

### Appendix B Warranty:

#### The Warranty

The Companies warrants the Montigo Gas Appliance to be free from defects in materials and workmanship at the time of manufacture. On the Montigo fireplace, there is a ten-year warranty on the firebox and its components, a five-year warranty on the main burner and pilot burner, and a one-year warranty on the gas control valve, fibre logs and Power Vent Module. The Glass, plated / painted finishes, and refractory lining are exempt from the warranty.

#### Remedy And Exclusions

The coverage of this Warranty is limited to all components of the Gas Appliance manufactured by The Companies.

This Warranty only covers Montigo Gas Appliances installed in the United States or Canada.

If the components of the Gas Appliance covered by this Warranty are found to be defective within the time frame stated (see The Companies right of investigation outlined below). The Companies will, at its option, replace or repair defective components of the Gas Appliance manufactured by The Companies at no charge, and will also pay for reasonable labour costs incurred in replacing or repairing components. If repair or replacement is not commercially practical, The Companies will, at its option, refund the purchase price of the Montigo Gas Appliance.

This Warranty covers only parts and labour as provided above. In no case shall The Companies be responsible for materials, components, or construction which are not manufactured or supplied by The Companies, or for the labour necessary to install, repair or remove such materials, components or construction. All replacement or repair components will be shipped F.O.B. the nearest The Companies factory.

#### Qualifications To The Warranty

The Gas Appliance Warranty outlined above is further subject to the following qualifications:

- (1) The Gas Appliance must be installed in accordance with The Companies installation instructions and local building codes. The Warranty on this Montigo Gas Appliance covers only the component parts manufactured by The Companies. The use of components manufactured by others with this Montigo Gas Appliance could create serious safety hazards, may result in the denial of certification by recognized national safety agencies, and could be in violation of local building codes. This warranty does not cover any damages occurring from the use of any components not manufactured or supplied by The Companies
- (2) The Montigo Gas Appliance must be subjected to normal use. The Gas Appliances are designed to burn gas only. Burning conventional fireplace fuels such as wood, coal or any other solid fuel will cause damage to the Gas Appliance, will produce excessive temperatures and will result in a fire hazard.

#### Limitations On Liability

It is expressly agreed and understood that The Companies sole obligation, and purchaser's exclusive remedy under this Warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above.

In no event shall The Companies be responsible for any incidental or consequential damages caused by defects in its products, whether such damage occurs or is discovered before or after replacement or repair, and whether or not such damage is caused by The Companies negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The duration of any implied warranty with respect to this Montigo Gas Appliance is limited to the duration of the foregoing warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above may not apply to you.

#### Investigation Of Claims Against Warranty

The Companies reserves the right to investigate any and all claims against this Warranty and to decide upon method of settlement.

#### The Companies Are Not Responsible For Work Done Without Written Consent

The Companies shall in no event be responsible for any warranty work done without first obtaining The Companies written consent.

#### Dealers Have No Authority To Alter This Warranty

The Companies employees and dealers have no authority to make any warranties nor to authorize any remedies in addition to or inconsistent with those stated above.

#### How To Register A Claim Against Warranty

In order for any claim under this Warranty to be valid, The Companies must be notified of the claimed defect in writing or by telephone, as soon as reasonably possible after the defect is discovered. Claims against this Warranty in writing should include the date of installation, and a description of the defect.

#### Other Rights

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**NOTE:** The Companies as stated above refer to - Canadian Heating Products Inc. and/or Montigo Del Ray Corp.

*Canadian Heating Products Inc. and/or Montigo DelRay Corp. reserves the right to make changes at any time, without notice, in design, materials, specifications, prices and also to discontinue colors, styles and products.*

## Appendix

### Appendix C: State of Massachusetts

## Amendment

### (Gas Fireplace / Equipment sold in the State of Massachusetts)

#### 5.08: Modifications to NFPA-54, Chapter 10

**(1) Revise NFPA-54 section 10.5.4.2 by adding a second exception as follows:**

Existing chimneys shall be permitted to have their use continued when a gas conversion burner is installed, and shall be equipped with a manually reset device that will automatically shut off the gas to the burner in the event of a sustained back-draft.

**(2) Revise 10.8.3 by adding the following additional requirements:**

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

**1. INSTALLATION OF CARBON MONOXIDE DETECTORS.** At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gas fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas fitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

**2. APPROVED CARBON MONOXIDE DETECTORS.** Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

**3. SIGNAGE.** A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

**4. INSPECTION.** The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

**(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED.** When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and
2. A complete parts list for the venting system design or venting system.

**(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED.** When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and

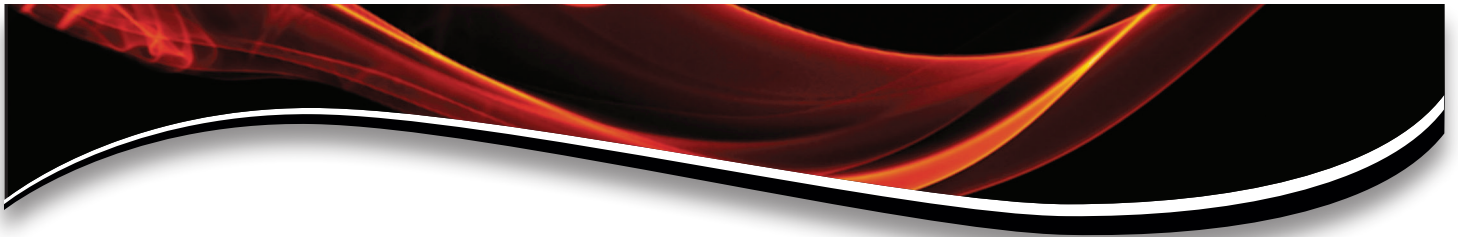
2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

**(3) After NFPA-54 section 10.10.4.2 add a new section 10.10.4.3 as follows:**

When more than four gas appliances are to be vented through a common gas vent or common horizontal vent manifold, a plan of the proposed vent installation shall be submitted to the Inspector and the serving gas supplier for review and approval.

## Notes



# H38DF

## Residential Gas Fireplace

