

Product Maintenance

Keep your products like new

MAAX uses durable, high quality materials and innovative technology in the manufacturing and design of its product to minimize the time you need to spend cleaning and caring for them. However, proper and regular maintenance is still vital.

Bathtub, Tub Shower & Shower Maintenance

- Clean regularly with a non-abrasive cleaning spray, cream-based cleansing agent or dishwashing soap. Any cleaning product with the inscription "safe for acrylic" may be used. Pure vinegar is useful to remove stubborn stains, but if the stain persists, use 99% alcohol. Never use abrasive cleansers, scrapers, metal brushes, or anything that could scratch or dull the surface.
- Add luster and remove fine scratches from acrylic tub and shower surfaces by cleaning and polishing regularly with MAAX Lumacream, a specially formulated product available from MAAX dealers. Regular car wax may also be used.
- Help prevent dust build-up on acrylic tub and shower surfaces with MAAX Lumashine, a special acrylic surface cleaner that creates an anti-static, dust-repellent surface as it cleans. Lumashine is available from MAAX

dealers.

- Remove plaster residue with a plastic or wooden spatula wrapped in a moist cloth.
- Repair nicked or damaged surfaces immediately using MAAX repair kits for acrylic surfaces, available from MAAX dealers.
- Use therapeutic products, such as bath oils, salts and bubble baths with caution, as they may damage your tub's finish. Read the directions for such products closely and, if needed, test on a small surface prior to use.

Door Maintenance

- Clean your shower doors after every use. Use a squeegee to wipe water and soap residue off the interior. If you have hard water, spray the door with a solution of 1/3 white vinegar and 2/3 water prior to wiping.
- Wipe your shower door track regularly with a dry cloth after showering. MAAX offers unique shower door systems: the Sure-Glide and EZ Kleen systems help prevent water and soap accumulation, but do still require periodic wiping.
- Replace shower door gaskets (horizontal and vertical) if there is any tear or if they become discolored. Gaskets are easy to purchase and change, however, specific showers require specific models. Check your purchase invoice for details.

Utile Maintenance

Non-abrasive cleaning sprays or cream-based cleaning agents should be used to clean Utile with a chamois, soft cloth or sponge. Never use abrasive cleaning products, scrapers, metal brushes, cleaning erasers or anything that could scratch or dull the surface of the Utile panels. Also note that tile and grout cleaners are not recommended for use with Utile products and could damage your unit. Use a MAAX repair kit to repair nicked or damaged surfaces on Utile products.

Air Massage System Maintenance & Use

- Clean the product like any other bathtub (see above). No other specific maintenance is required.
- The jet dry cycle runs automatically for 30 seconds to dry the jet covers after the system has been activated for 20 minutes.
- Turn the blowers on for 30 seconds after emptying the bathtub to dry the jet covers if you take a bath without operating the whirlpool system or if your bathtub remains full of water for more than 10 minutes after the system has been turned off. Many of our systems have an automatic drying option pre-programmed. Check your installation manual for more details or contact our specialists.

Whirlpool Maintenance & Use

- Clean piping and pump monthly. Fill the bathtub with hot water (max. 104°F/40°C) up to two inches (5 cm) above the jets; add the cleansing agent (either whirlpool piping cleaner or 2 cups of dishwasher powder), and turn the whirlpool system on for 10 minutes. Empty the bathtub. Use cold water to rinse, turning the system back on for 10 minutes, while keeping the air controls turned off.
- Never use dishwashing soap as a replacement for bath soaps as they are highly foaming and can create excessive suds that may clog your whirlpool system.
- Use therapeutic products, such as bath oils, salts and bubble baths with caution, as they may damage your tub's system. Read the directions for such products closely and, if needed, test prior to use.

Shower Body Jet System Maintenance

The MAAX IES, AquaSens and Integrated Multi-Jet shower system jets work like normal showerheads and do not require any specific maintenance.

TROUBLESHOOTING

Water accumulates around the drain and the bathtub does not completely empty.

- Check that the installation is level and that the bathtub sits firmly on its base; if necessary, shim with wood wedges under the wood base only.

Bottom of bathtub moves during use.

- Bathtub is not sitting firmly on its base; shim if necessary.

Polyethylene film will not come off.

- Use hair dryer to blow hot air on the surface.

MAINTENANCE

Regular disinfections provide an effective defense against various types of bacteria susceptible of developing in the deposits that build up over time in all bathtubs and showers.

For daily maintenance cleaning, use a moist cloth and gentle liquid detergent.

For acrylic surfaces, occasional use of a special acrylic surface cleaner such as LUMASHINE® or LUMACREAM® will add luster and protect the finish.

Do not use abrasive cleaners, scrapers, metal brushes, or any items or products that could scratch or dull the surface.

To clean whirlpool piping, prevent residue build-up and extend the life and performance of whirlpool tubs, we recommend MISTER MAAX™ cleaner, available from all MAAX dealers. When used monthly, MISTER MAAX™ is considered an effective disinfectant to clean whirlpool and jet air circulation systems.

Paint stains: Use either turpentine or a paint thinner.

Joint compound: Use a plastic or wood spatula covered with a damp cloth. Do not use a metal blade or a metal brush.

If a rubber mat is used, it must be removed immediately after each use. Ignoring this recommendation will cause damage not covered by the warranty.

DÉPANNAGE

L'eau s'accumule autour du drain et la baignoire ne se vide pas complètement.

- Vérifier si l'installation est de niveau et si la baignoire est bien appuyée sur sa base. Si nécessaire, utiliser des cales de bois sous la base de bois seulement.

Le fond de la baignoire bouge pendant l'utilisation.

- La baignoire n'est pas bien appuyée sur sa base. Si nécessaire, utiliser des cales de bois.

La pellicule de plastique ne se décolle pas.

- Utiliser un séchoir à cheveux pour souffler de l'air chaud sur la surface collée.

ENTRETIEN

Une désinfection régulière constitue une excellente prévention contre les types de bactéries susceptibles de se développer au fil du temps dans les baignoires et les douches.

Pour l'entretien journalier, utiliser un chiffon humide et un détergent liquide doux.

Dans le cas des surfaces en acrylique, l'application d'un nettoyeur spécial tel que LUMASHINE^{MD} ou LUMACREAM^{MD} ajoutera du lustre et protégera le fini.

Ne jamais utiliser de nettoyeurs abrasifs, grattoirs, brosses métalliques, ni autres objets ou produits pouvant égratigner ou ternir les surfaces.

Pour nettoyer la tuyauterie d'un système tourbillon, en prolonger la durée et l'efficacité, ainsi que prévenir l'accumulation de résidus, il est conseillé d'utiliser le nettoyeur MONSIEUR MAAX^{MC} vendu chez tous les détaillants MAAX. Utilisé mensuellement, ce produit est considéré comme un désinfectant efficace des systèmes tourbillon et de massage par air.

Taches de peinture: Utiliser de la térébenthine ou un diluant à peinture.

Composé à joint: Utiliser une spatule de plastique ou de bois recouverte d'un linge humide; éviter les lames de métal et les brosses métalliques.

Si un tapis de caoutchouc est utilisé, il est obligatoire de l'enlever immédiatement après chaque utilisation. L'utilisation non conforme d'un tel tapis causera des dommages exclus de la garantie.

GUÍA DE POSIBLES PROBLEMAS

El agua se acumula alrededor del sumidero y la bañera no se vacía completamente.

- Verificar que la instalación esté nivelada y la bañera bien afianzada en su base. Si es necesario, calzar con cuñas de madera sólo debajo de la base de madera.

El fondo de la bañera se mueve cuando se usa.

- La bañera no está bien afianzada en su base. Use cuñas de madera si es necesario.

La membrana de plástico no se despeg.

- Utilizar un secador de pelo para soplar aire caliente en la superficie adherida.

MANTENIMIENTO

Una desinfección periódica es un buen medio para evitar los diferentes tipos de bacterias que pueden aparecer con el tiempo en las bañeras y duchas.

Para el mantenimiento diario, utilice un trapo húmedo y un detergente líquido suave.

Cuando se trate de superficies acrílicas, se puede utilizar un limpiador especial, como LUMASHINE^{MR} o LUMACREAM^{MR}, que añadirá lustre y protegerá el acabado.

No emplee nunca limpiadores abrasivos, raspadores, cepillos metálicos ni otros objetos o productos que pueden rozar o deslustrar las superficies.

Para limpiar las tuberías de un sistema de hidromasaje, prolongar su duración y eficacia y evitar la acumulación de residuos, se aconseja emplear el limpiador MISTER MAAX^{MC}, que se vende en todos los comercios minoristas de productos MAAX. Si se emplea cada mes, este producto actúa como un desinfectante eficaz de los sistemas de hidromasaje y de masaje por aire.

Manchas de pintura: Utilizar trementina u otro disolvente de pintura.

Compuesto para juntas: Utilizar una espátula de plástico o de madera cubierta con un paño húmedo; evitar lijas metálicas y cepillos de alambre.

Si se emplea una alfombra de goma hay que quitarla inmediatamente después de haberla utilizado. El empleo continuo de ese tipo de alfombra causa daños que no están cubiertos por la garantía.

LIMITED WARRANTY — UNITED STATES

MAAX Bath Inc. offers express limited warranty on each of its products. This warranty extends only to the original owner/end-user for personal household use. For commercial uses, additional limitations apply.

For accessing product Limited warranty please visit:

www.maax.com/us-warranty

LIMITED WARRANTY — CANADA

MAAX Bath Inc. offers express limited warranty on each of its products. This warranty extends only to the original owner/end-user for personal household use. For commercial uses, additional limitations apply.

For accessing product Limited warranty please visit:

www.maax.com/ca-warranty

GARANTIE LIMITÉE — CANADA

MAAX Bath Inc. offre une garantie limitée expresse sur chacun de ses produits. Cette garantie s'adresse uniquement au propriétaire/utilisateur original pour un usage personnel domestique. Des restrictions additionnelles s'appliquent aux utilisations commerciales

Pour accéder à la garantie limitée de votre produit, veuillez consulter le site :

www.maax.com/garantie